MUNSOFT

municipal financial software

ICT & FINANCIAL SYSTEM ADMINISTRATION

Version 7.3.3

Prepared by: Munsoft Pty Ltd

011 215 8000 | info@munsoft.co.za | www.munsoft.co.za

COPYRIGHT NOTICE

This training manual is protected by copyright under the Berne Convention and the South African Copyright Act, 98 of 1998. No part of this training manual may be reduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording or by any information storage and retrieval system, without the written permission of Munsoft.

Whilst every effort has been made to ensure that the information contained in this training manual is accurate and complete, Munsoft, its directors, officers and employees take no responsibility for any loss or damage suffered by any person as a result of their reliance upon the information contained herein.

CONTENTS

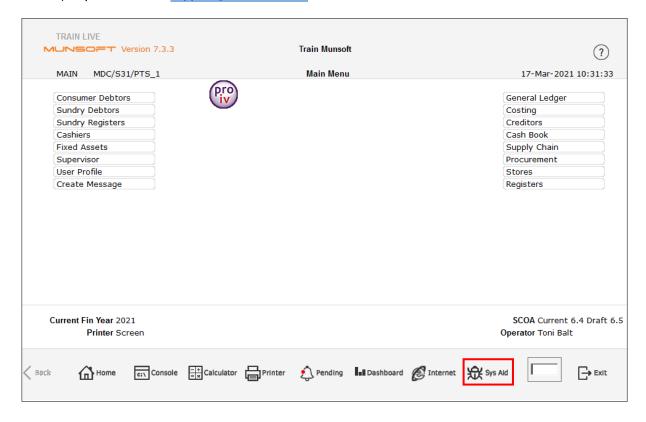
COPYRIGHT NOTICE	2
1. INTRODUCTION	4
2. SYSAID	4
3. OPERATING SYSTEM ACCESS	7
4. AUTOMATED CHANGE MANAGEMENT FOR SUPPORT TECHNICIANS	9
5. HOW TO CHANGE YOUR OWN PASSWORD	10
6. GLOBAL PARAMETERS	12
7. ICT SYSTEM ADMINISTRATION	28
7.1. UTILITIES	28
7.2. SYSTEM SECURITY SETTINGS	42
7.3. PRINTERS AND PRINTING	
7.4. OPERATOR SETUP	47
7.5. OPERATOR AUTHORISATION LEVELS AND DELEGATIONS	57
7.6. SECURITY AUDIT REPORTS	63
8. FINANCIAL SYSTEM ADMINISTRATION	76
8.1. BACKUPS	
8.2. FUNCTIONS LINKED TO OPERATORS	77
9 2 LITHITIES	70

1. INTRODUCTION

This manual is aimed at IT and financial system administrator or supervisor staff, that do general operator and menu maintenance, as well as system health checks and security audits.

2. SYSAID

SysAid is a web-based program where you can log faults/issues with your support consultant, and you can track the progress of the query. SysAid is web based, the web address being http://support.munsoft.co.za, or you can click on the Bug Track button on your Munsoft System (bottom Right corner, next to the Exit button) or you can e-mail support@munsoft.co.za.



• The Username and Password can be obtained from your support consultant. Please note that the username and password is case sensitive.

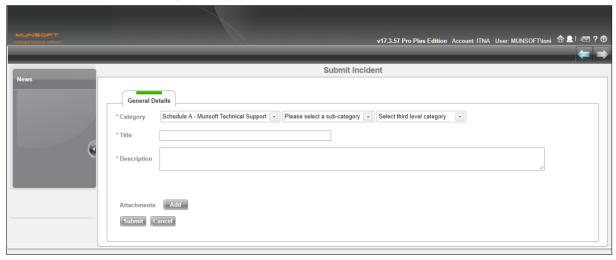


• Indicate if you are logging an error you are getting on the system (incident) or whether you are logging an enhancement (request).



In order for your incident to be addressed correctly and quickly, please supply as much information as possible.

- **Category**: Select a category AND sub-category from the drop-down list. And if possible, select a third level category.
- **Title**: This is any relevant title for the request being logged.
- **Description**: Give an explanation with examples of the problem you are experiencing. Be detailed with steps followed/screens accessed.
- Attachments: Attached any documents or saved screenshots.
- When done, click on 'Submit'.
- Munsoft will then receive the service request and action will be taken to sort out your issue/query, and feedback will be given to you.

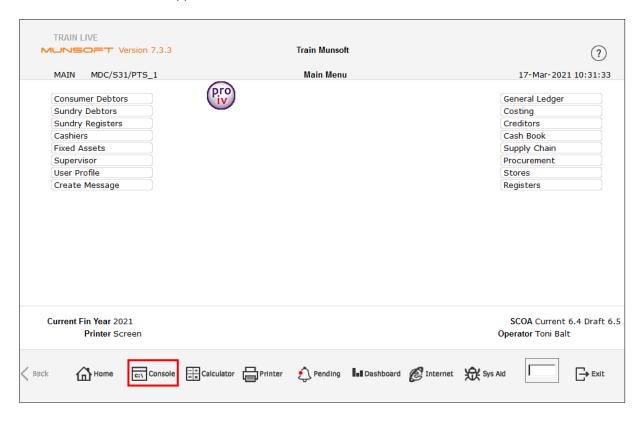


• Click on "view your service history" to view all request that have been logged by you.



3. OPERATING SYSTEM ACCESS

It is possible to run all ICT System Administration activities via the Munsoft application. Should there be a need to access the operating system to run command line activities, you may access the command line via the **Console** button in the application.



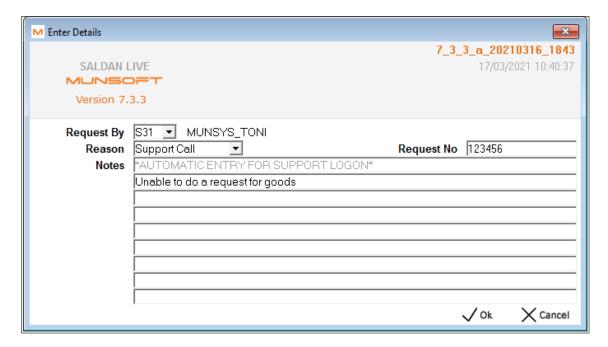
- Each user uses their unique username to run commands.
- To run any command, you have to elevate your command to root level by typing **sudo** before the command. This is for audit trail purposes as the user root is deactivated for use.

- When running any sudo command, the system will ask you for your linux password before executing the command.
- If you are unable to run sudo commands, please log a service record via support@munsoft.co.za to be added into the administrator group to be able to execute commands. Note that a support consultant is not allowed to make any changes on the system without a signed letter from the CFO confirming they may go ahead and give access or changes as requested.
- When done, type "exit" and enter.

4. AUTOMATED CHANGE MANAGEMENT FOR SUPPORT TECHNICIANS

The Support log screen is useful for support technicians. When a support engineer logs into the system, they will be required to select a reason why they are logging into the system.

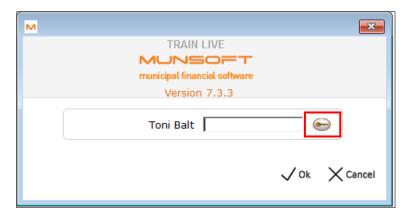
- Request By: Enter the operator code or search for it using the drop down.
- Reason: Select either investigation, program update, schedule N or support call.
- Request Number: This is the Sysaid number if investigating a support call.
- Notes: Any additional notes can be added.
- Click "ok".



5. HOW TO CHANGE YOUR OWN PASSWORD

After a user has been created, or the user's password has been reset by IT, must the user change their password for security reasons.

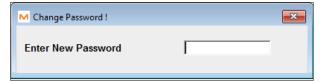
On the second password screen, click the "Password" button.



• Enter the old password (the password you have been using up to the point) you want to change.



• Enter a new password.



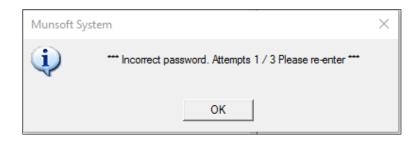
• Re-enter a new password.



- The following message will appear.
- Click "OK".



- Please note! When logging in, and an operator types in an incorrect password, a message will
 inform you of the number of wrong attempts vs the maximum number of attempts so the operator
 can see how many attempts are left. Please refer to the <u>system security settings</u> section where the
 number of attempts can be changed.
- On the last attempt, the account will be locked until your supervisor has unblocked the account.

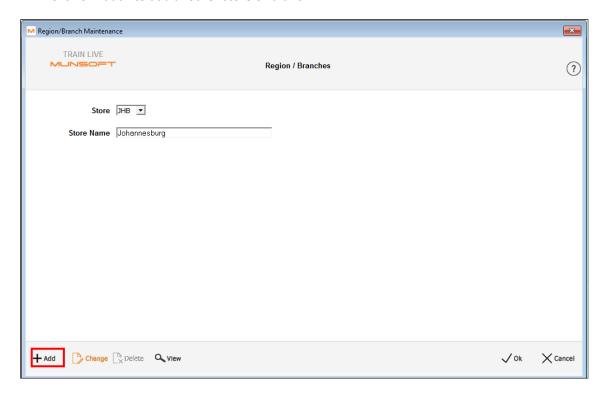


6.1. SUB LA CODES

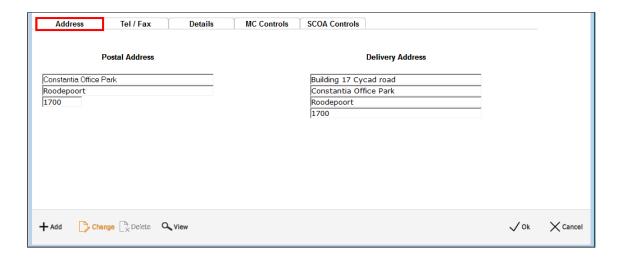
This function is used to add more stores/regions or branches in the system. This is used in the stores module.

Go to SUPERVISOR > PARAMETERS > GLOBAL > SUB LA CODES

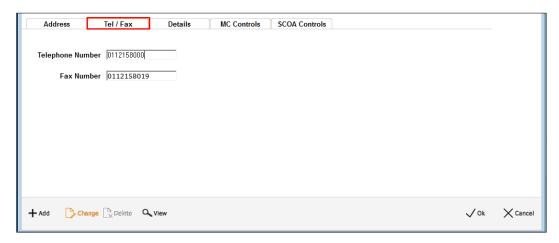
• Click on "add" to add another store or branch.



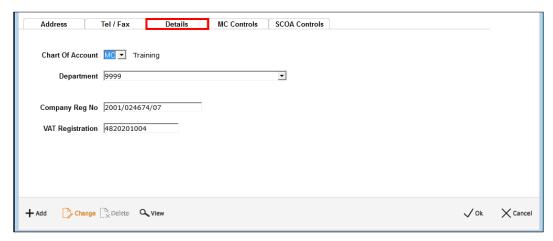
• Populate the address tab.



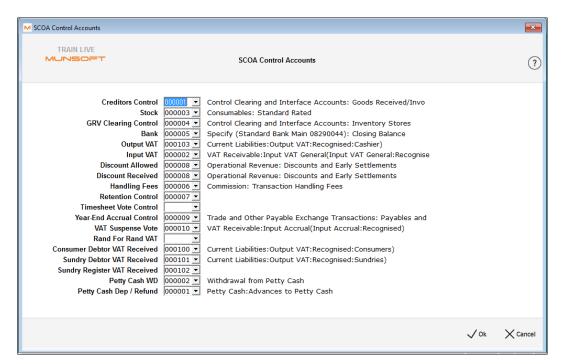
• Populate the telephone and fax number tab.



• Populate the *details* tab.



• The MC Controls and SCOA controls TABS should be left as is.

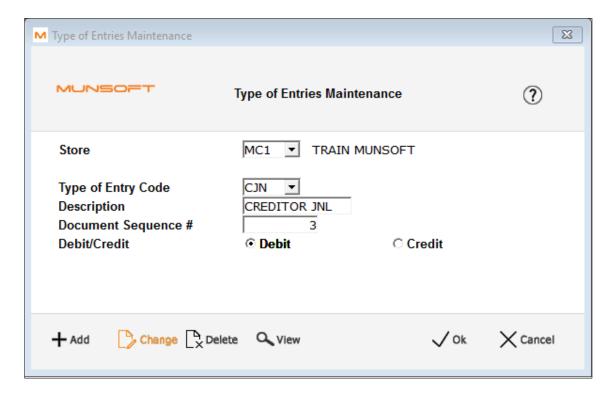


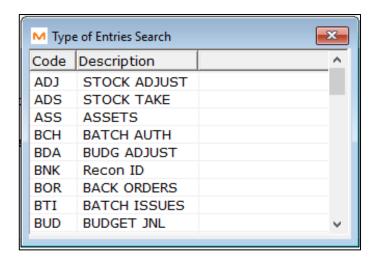
6.2. TYPE OF ENTRIES

This function is used to add and maintain transaction types that are used within Munsoft.

Go to SUPERVISOR > PARAMETERS > GLOBAL > TYPE OF ENTRIES

- **Store:** This is the store/branch/region added from Sub LA codes.
- Type of Entry Code: This is the transaction short code.
- **Description:** This is the transaction type description.
- **Document sequence #:** This is the starting transaction number.
- **Debit/Credit:** Indicates the accounting treatment of the transaction type.



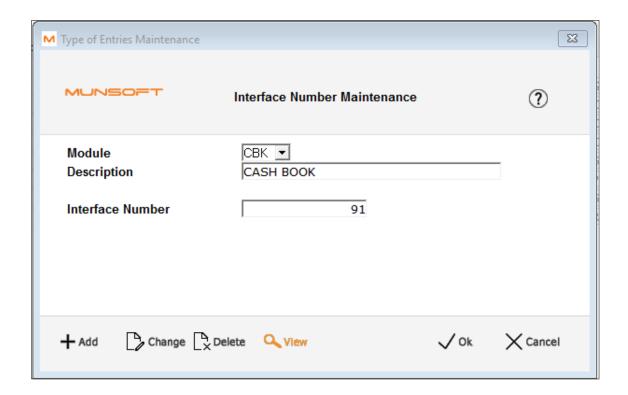


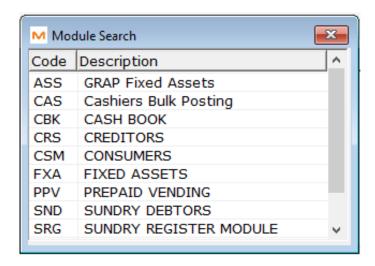
6.3. INTERFACE CONTROL NUMBERS

This function is used to maintain generated interface numbers when updating the General Ledger.

Go to SUPERVISOR > PARAMETERS > GLOBAL > INTERFACE CONTROL NOS

- Module: Enter a module short code or click on the dropdown to select an existing module.
- **Description:** This is the name of the module/interface.
- Interface Number: This is the desired number the system should populate when updating the GL.



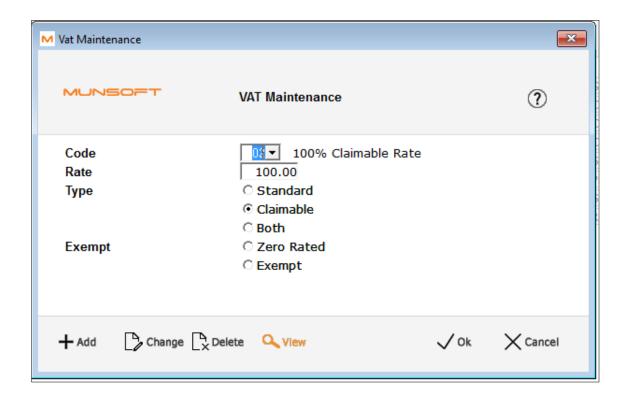


6.4. VAT CODES

This screen is used to add and maintain VAT rates.

Go to SUPERVISOR > PARAMETERS > GLOBAL > VAT CODES

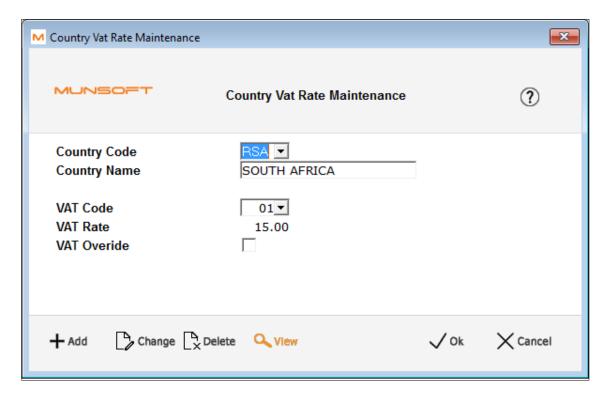
- **Code:** This is the short code of the VAT rate.
- Rate: This is the % rate for this VAT rate.
- Type: Indicate the category of VAT whether it is standard rated/ claimable/ zero rated or exempt.

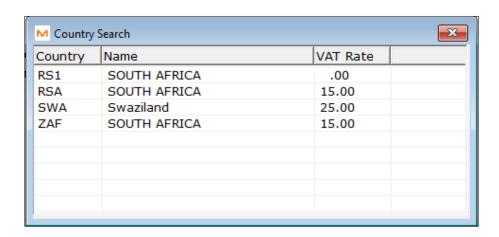


6.5. COUNTRY VAT RATES

This screen is used to add and maintain a country's VAT rates that municipalities may be transacting with.

Go to SUPERVISOR > PARAMETERS > GLOBAL > COUNTRY VAT RATES



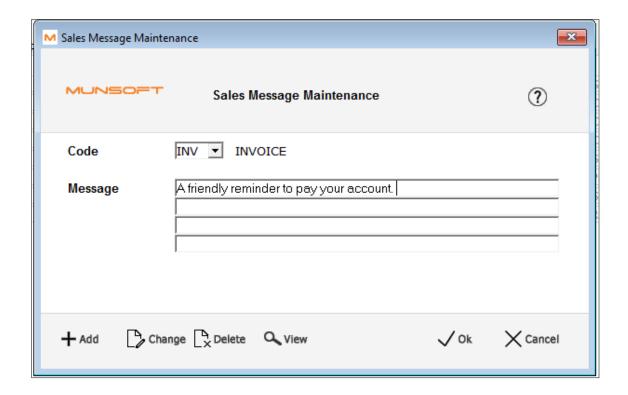


6.6. INVOICE MESSAGES

This is a consumer setting used for customising consumer's invoices and statements.

Go to SUPERVISOR > PARAMETERS > GLOBAL > INVOICE MESSAGES

- **Code**: Enter "INV" for Invoices, "SAL" for sales orders or "QUO" for quotes.
- Message: Populate information to be displayed for the code selected.

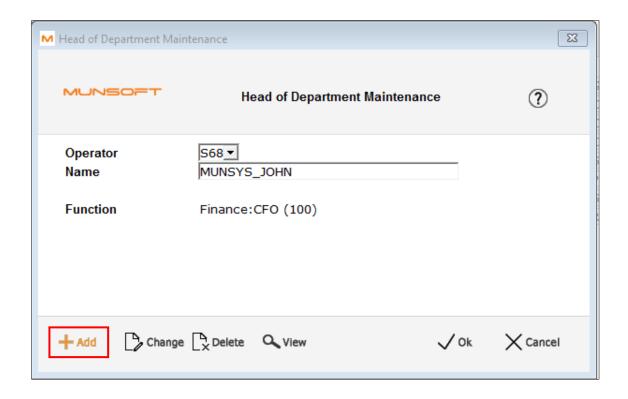


6.7. HEADS OF DEPARTMENTS

This function is used create heads of departments within the municipality.

Go to SUPERVISOR > PARAMETERS > GLOBAL > HEADS OF DEPT

- Click on "add" to add a new head of department.
- Operator Code: Enter operator code or click on the dropdown to search for user.
- Name: The system will auto-populate the operator's username.
- Function: Click on the drop down to select the mSCOA function.

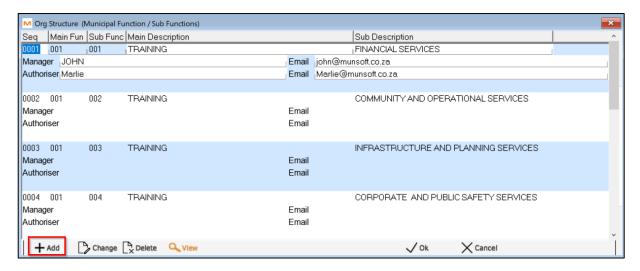


6.8. ORGANISATIONAL STRUCTURE

By setting up the ORG Structure, enables a user to get internal authorization alerts via e-mail. If you wish to have this functionality set up, please log a call by sending an e-mail to support@munsoft.co.za.

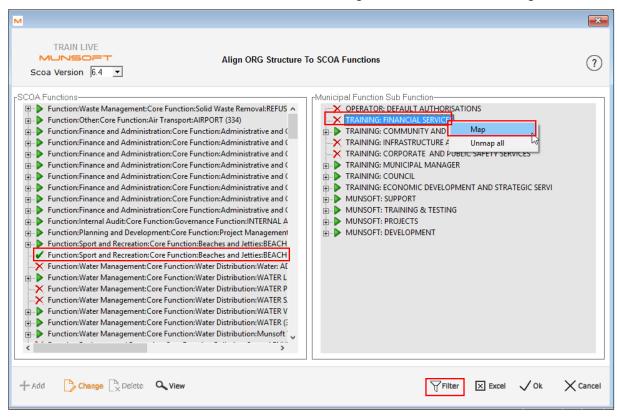
Go to GENERAL LEDGER > SCOA MENU > REFINE NT CHART > ORG STRUCTURE SETUP

- Add all the main and sub functions/departments in your organisation.
- Add the manager's name and e-mail addresses.



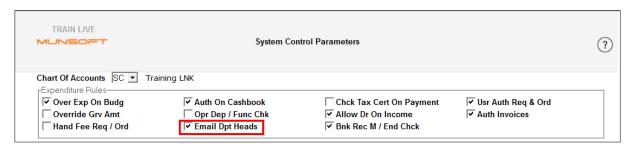
Go to GENERAL LEDGER > SCOA MENU > REFINE NT CHART > ALIGN ORG TO SCOA

- SCOA Version: Indicate for which chart version this alignment is being done.
- On the left, all the active SCOA functions in the system will be listed. And on the right, the org structure as setup previously.
- A red cross indicates that this function/org structure hasn't been aligned yet. And a green triangle indicates that this function/org structure has been aligned.
- To align, click on a function on the left so that the red cross becomes a green tick. Right click on a specific org structure on the right and select "Map".
- To unmap a specific org structure, select "unmap all".
- Click on "filter" to list all functions that have been aligned or that have not been aligned.



Go to SUPERVISOR > PARAMETERS > GLOBAL > SYSTEM CONTROLS

• Email Department Heads: Tick this option.



• E-mailing Type: Select 'INT' if e-mails are only to be sent internally when requisitions need to be authorised. Select 'ALL' for internal e-mails as well as e-mails sent to the Suppliers, using e-mail addresses recorded in the Creditors Master File. It is advised to verify e-mail addresses captured, in which case 'INT' can be selected in the interim.



6.9. SYSTEM CONTROLS

This screen is used to view and activate or deactivate rules and active modules.

Go to SUPERVISOR > PARAMETERS > GLOBAL > SYSTEM CONTROLS

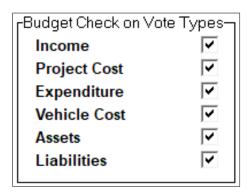
rExpenditure Rules-			
✓ Over Exp On Budg	✓ Auth On Cashbook	Chck Tax Cert On Payment	✓ Usr Auth Req & Ord
Override Grv Amt	Opr Dep / Func Chk	✓ Allow Dr On Income	✓ Auth Invoices
☐ Hand Fee Req / Ord	✓ Email Dpt Heads	✓ Bnk Rec M / End Chck	

Tick the box to:

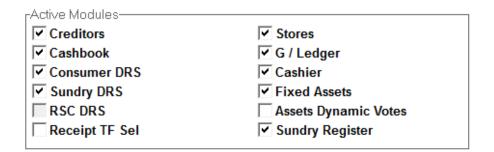
- Allow overspending on budget.
- Allow overriding of GRV amounts.
- Charge a handling fee on requisitions and orders.
- Authorise cashbook transactions.
- Department heads will receive e-mail alerts when documents require authorisation.
- Check if a supplier's tax certificate is required when payment is made.
- Allow debit on income transactions.
- Make bank reconciliation month end mandatory.
- Allow the same user to authorise both requisitions and orders.
- Invoices require authorisation before payment can be made.



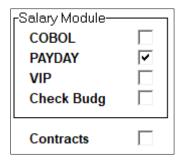
- **Split Billing:** This is used by a municipality that bills water on behalf of another.
- Match Receipts Rand For Rand: This is a debt collection function used to pay/write off the same receipt amount to what the consumer settles.



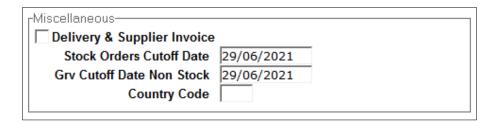
Budget Check on Vote Types: Tick box to allow budget check on these item segments.



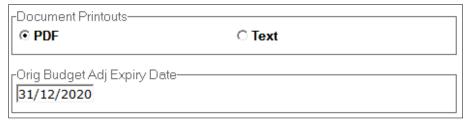
• This global parameter indicates current active modules in the system.



- This parameter indicates the salary module/system integrating with Munsoft.
- **Contracts:** This will enable the link to the contract's module when capturing project invoices. This will require the user to specify a contact number whenever a project invoice is captured.



- **Delivery & Supplier Invoice:** The system has the option for a delivery note and invoice transaction. It is important to not switch this on now, if this hasn't been used during the year, as it will have a severe impact on internal business processes. Delivery notes have to be captured for both Stock and Non-Stock orders. An invoice can be captured for only the quantity on the delivery note (so only be liable for payment of what is on the actual invoice). A delivery note that has not been invoiced can be returned by doing a 'Goods RETURNED' under Procurement. If a client makes use of the delivery note option, orders may not be deleted if there are deliveries that have not been invoiced. These orders should be closed. The user will be able to invoice the delivered goods.
- Stock Orders Cutoff Date: This is the cut-off date of all stock orders.
- GRV Cutoff Date for Non Stock: This is the cut-off date of all non-stock GRVs.
- **Country Code:** Enter the geographic country code.

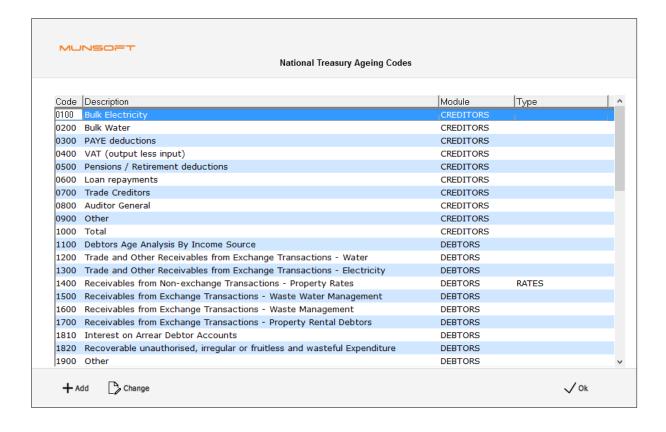


- **Document Print Out:** Indicated the printout format of the system's reports.
- **Original Budget Adjustment Expiry date:** This displays the original budget adjustment expiry date.

6.10. NATIONAL TREASURY AGEING CODES

This screen is used to add and maintain codes defined by National Treasury for creditor/consumer uploads.

Go to SUPERVISOR > PARAMETERS > GLOBAL > NATIONAL TREAS CODES



6.11. MISCELLANEOUS

This screen is maintained by Munsoft.

Go to SUPERVISOR > PARAMETERS > GLOBAL > MISCELLANEOUS

- Indicate whether to use the old authorisation level method or to switch over to the new authorisation and delegations work flow. Enter "O" to use the old method or "N" to switch over to the new method. Refer to the <u>operator authorisation levels and delegations</u> section on how to set this up.
- If using the fuel import function, specify the default fuel and sub item GUIDS. If there are any invalid items on the import file, the system will use the default GUIDS specified here.



7.1. UTILITIES

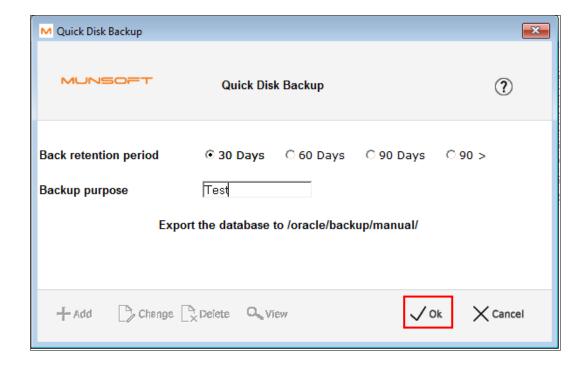
7.1.1. BACKUPS

A backup must be made before Billing and Month end. This backup is stored on the server for availability. This backup does not replace the Munsoft Backup & Disaster Recovery (DR) solution.

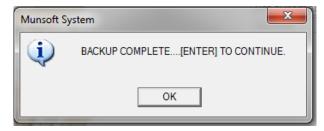
You are also able to indicate how long the backup must be stored on the server before it is deleted.

Go to SUPERVISOR > ICT SYSTEM ADMIN > REGULAR PROCEDURES > QUICK DISK BACKUP

- Back Retention Period: This is the number of days the backup must be stored for before it is deleted off the server.
- Backup Purpose: This is the reason for the backup being made.
- Click "ok".



• The Backup will now be performed, and the system will return to the main screen when it has been completed.

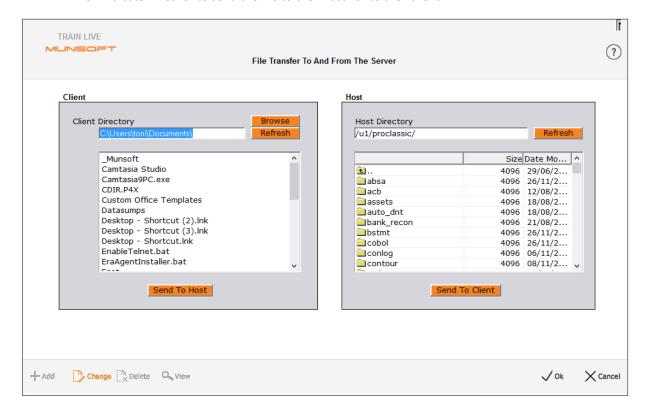


7.1.2. TRANSFER FILES

There might be some extracts that are downloaded to the server or files that are on the server that an end user might require to copy to their workstation This menu enables an end user the ability to transfer files from the server to their workstation and vice versa.

Go to SUPERVISOR > ICT SYSTEM ADMIN > UTILITIES > TRANSFER FILES

- Select a file on the user's computer (client) or on the server (host).
- Then indicate whether to send the file to the "host" or to the "client".

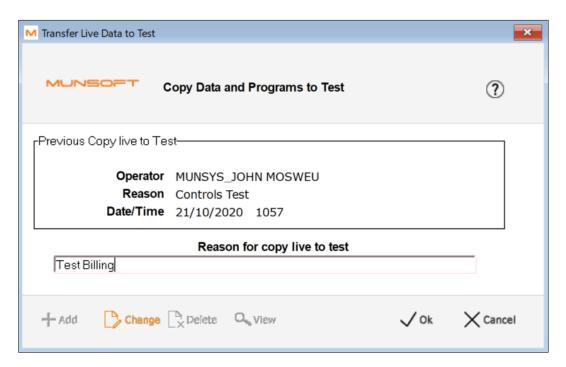


7.1.3. COPY LIVE TO TEST

Munsoft has a feature that allows you to copy the whole LIVE system to a TEST system, should you want to do training on live data, or do test billing for instance.

Before doing this, check that no-one else is testing something on the TEST system, as their work will be overwritten.

Go to SUPERVISOR > ICT SYSTEM ADMIN > UTILITIES > COPY LIVE TO TEST



- Enter a reason for copy live to test. This will inform other users who and when did the copy.
- The system will bring up a black Telnet screen.
- It will firstly export the data from the LIVE system.
- Then it clears the TEST system.
- And then lastly, imports the data into the TEST environment.
- This might take a while, depending on how big your database is.

```
Telnet 127.0.0.1

Telnet 127.0.0

Telnet 127.0.0

Telnet 127.0.0

Telnet 127.0.0

Telnet 127.0

Telnet 127.0.0

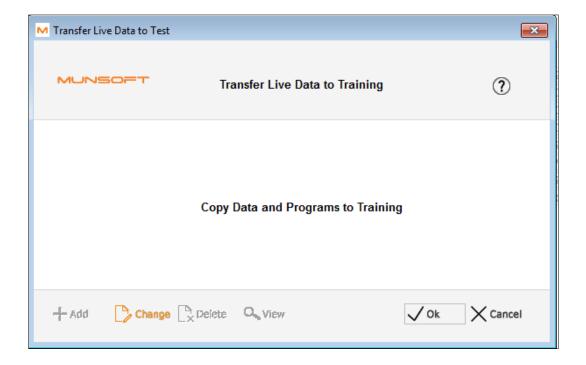
Telnet 127.0

Telnet
```

7.1.4. COPY LIVE TO TRAINING

Munsoft has a feature that allows you to copy the whole LIVE system to a TRAINING environment, should you want to do training on live data. This might not be set up for all sites, as it all depends if there is space available on the server for a 3rd database.

Go to SUPERVISOR > ICT SYSTEM ADMIN > UTILITIES > COPY LIVE TO TRAINING



7.1.5. OPENING/CLOSING THE SYSTEM

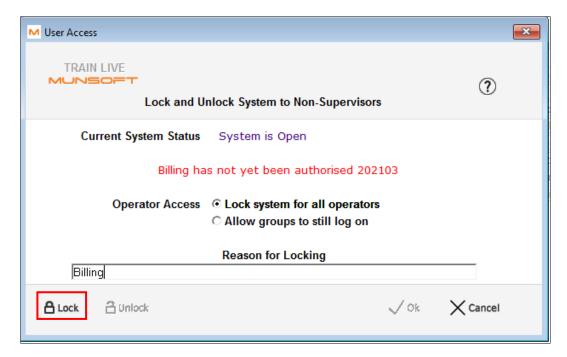
When a user locks the system, a user must:

- o record the reason for locking
- o specify to lock for all operators or allow only certain groups to still have access

LOCKING/CLOSING THE SYSTEM

Go to SUPERVISOR > ICT SYSTEM ADMIN > UTILITIES > OPEN/CLOSE SYSTEM

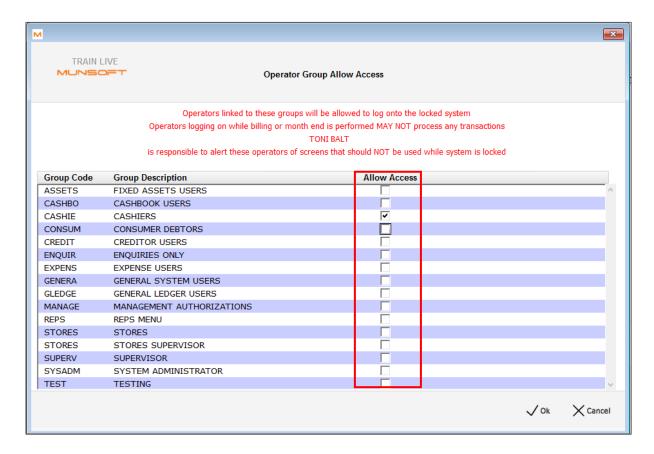
- **Operator Access:** Select to lock the system for *all operators* or allow certain group to carry on with work on the system.
- Reason for Locking: Enter a reason for locking the system.
- Then click on the "lock" button.



 Any user logging into the system will be prompted with the date, user and reason for the system being locked.



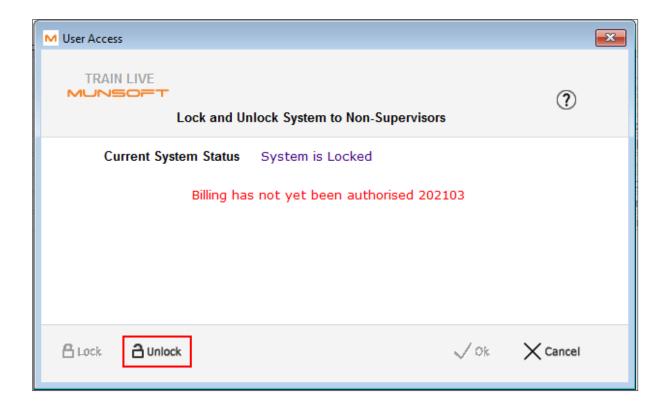
- Every time the system is locked and unlocked it is recorded in an audit table.
- If certain groups can access the system while the system is locked, the "operator groups allow access" screen will open up. Tick those groups to allow them to continue working.

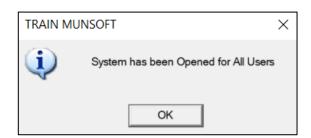


UNLOCKING/OPENING THE SYSTEM

The same screen can be used to *unlock* the system.

Go to SUPERVISOR > ICT SYSTEM ADMIN > UTILITIES > OPEN/CLOSE SYSTEM





7.1.6. PRINT BACKUP LOG

This screen indicates when any backups were made.

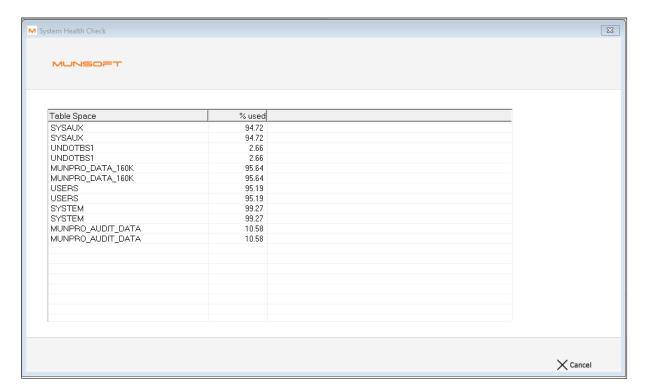
Go to SUPERVISOR > ICT SYSTEM ADMIN > UTILITIES > PRINT BACKUP LOG

```
total 30592656
-rw-r--r-- 1 root root 773217718 Jun 18 2020 proclassic_20200618_072347_manual_S13_30days_TRA
-rw-rw---- 1 oracle oinstall 632210825 Jun 18 2020 munpro_dp_bkp_20200618_072347_manual_S13_30days_
-rw-r---- 1 root root 766244077 Jan 15 2020 proclassic_20200115_091327_manual_0BG_30days_BAC
-rw-rw---- 1 oracle oinstall 348560646 Jan 15 2020 munpro_dp_bkp_20200115_091327_manual_0BG_30days_
-rw-r---- 1 root root 765002773 Dec 13 2019 proclassic_20191213_105155_manual_0BG_30days_dat
-rw-rw---- 1 oracle oinstall 346777469 Dec 13 2019 munpro_dp_bkp_20191213_105155_manual_0BG_30days_
```

7.1.7. SYSTEM HEALTH CHECK

The ICT system administrator may as part of the ICT daily/weekly or monthly server maintenance routine, in accordance with council approved policies, use this menu to check, monitor and review the health of the server architecture. This menu may assist in server pro-active maintenance.

Go to SUPERVISOR > ICT SYSTEM ADMIN > UTILITIES > SYSTEM HEALTH CHECK



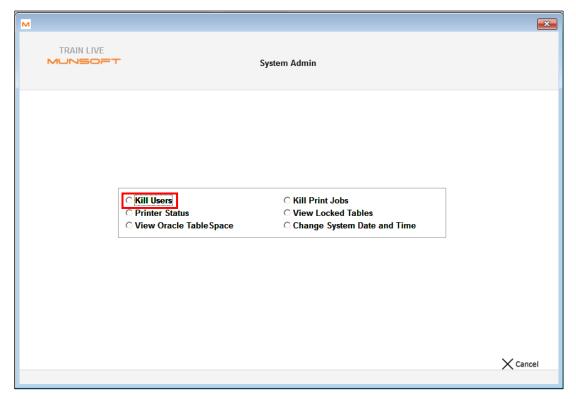
7.1.8. SYSTEM ADMIN

Here, users' sessions can be killed, printer status checked, oracle table space usage checked, print jobs killed, locked tables viewed, and the system date changed.

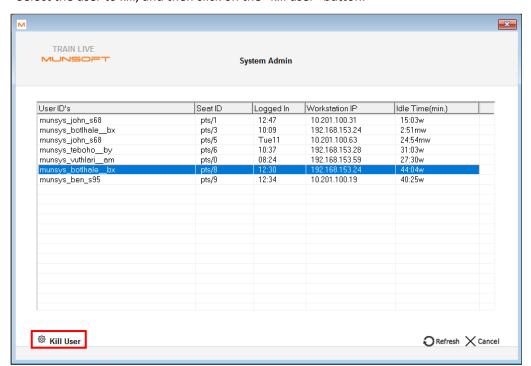
Go to SUPERVISOR > ICT SYSTEM ADMIN > UTILITIES > SYSTEM ADMIN

KILL USERS

The feature is used to kill users/end a user's session. If a user receives a *record lock* message, use this menu to end their session to allow them access to the table that was locked.

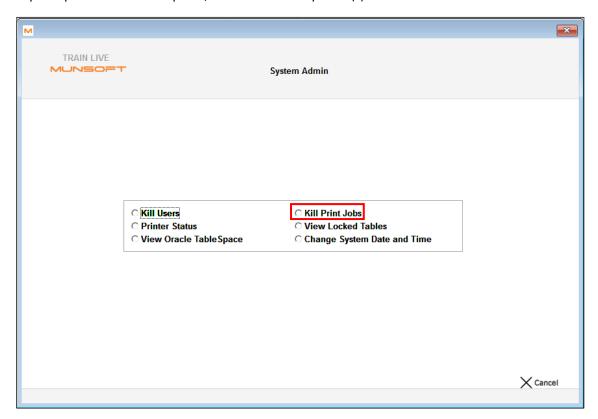


• Select the user to kill, and then click on the "kill user" button.

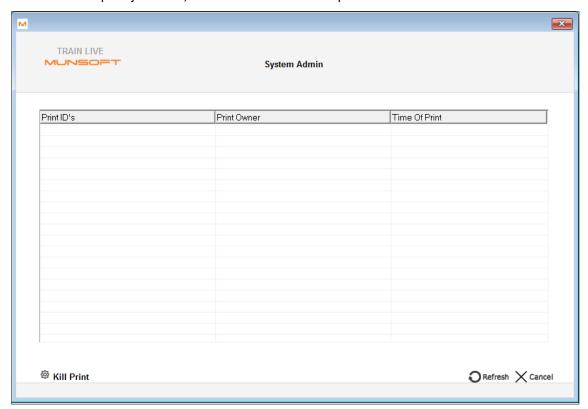


KILL PRINT JOBS

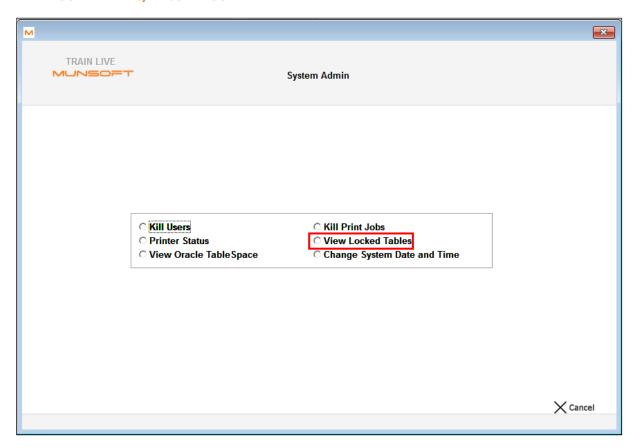
View print queue and release queue, enable or disable printer(s).



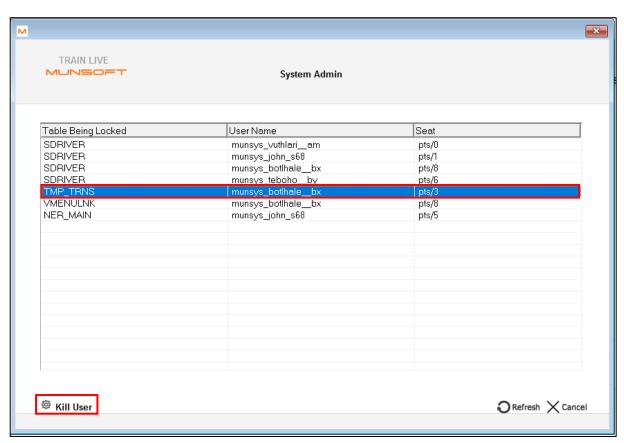
• Select the print job to kill, and then click on the "kill print" button.



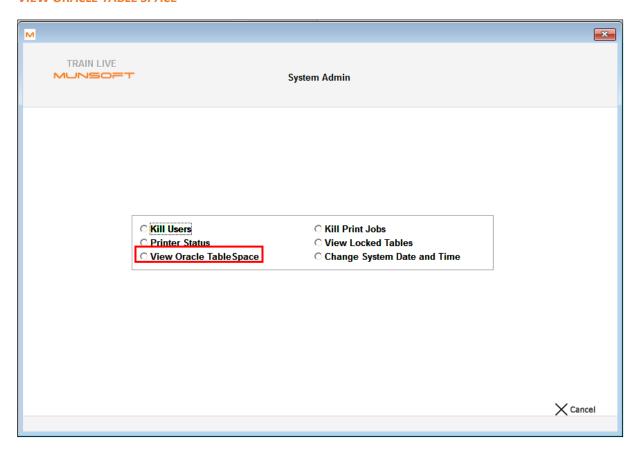
VIEW LOCKED TABLES/ RECORD LOCKED

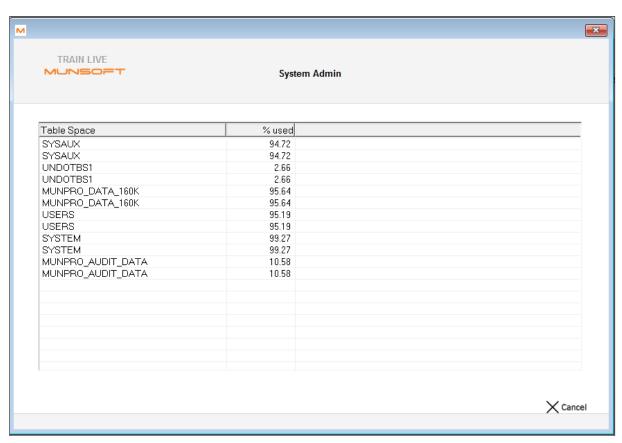


• This screen views locked tables/ record locked users. Select the user and table to kill, and then click on the "kill user" button.



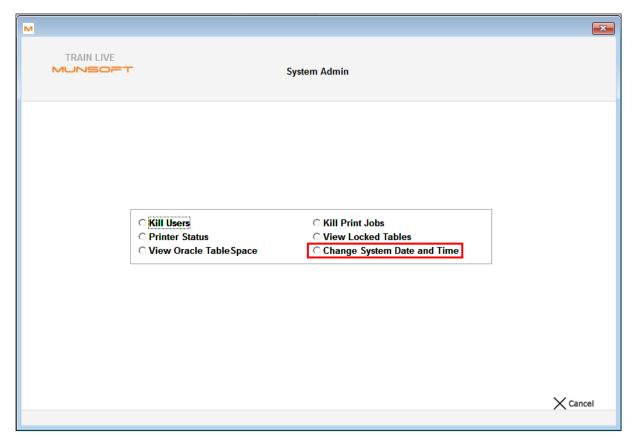
VIEW ORACLE TABLE SPACE

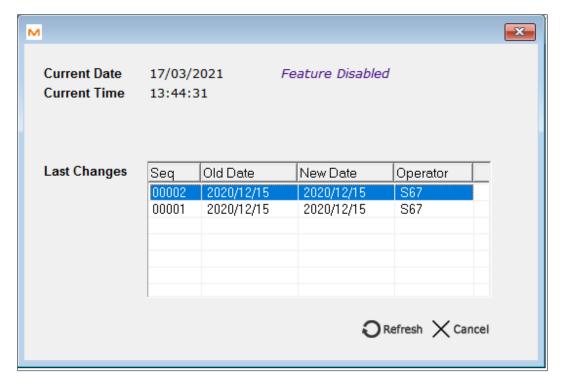




CHANGE SYSTEM DATE AND TIME

The system date change has been disabled. The option was used to back date receipts and bank reconciliation. Changes to accommodate such transactions have been implemented.

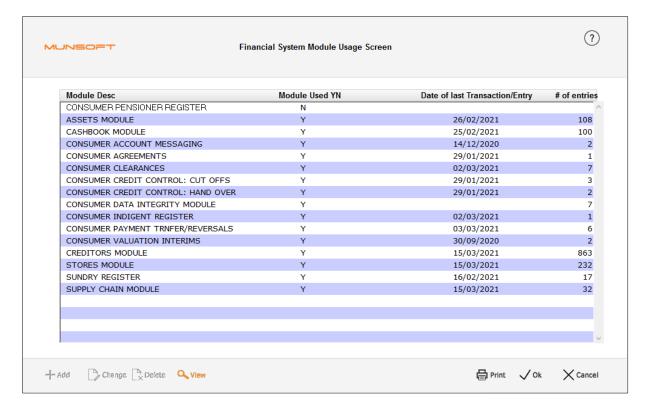




7.1.9. MODULE USAGE

This screen will show all the modules that have been used in Munsoft, the last time there was a transaction made in that module, as well as the number of transactions that were made within that module.

Go to SUPERVISOR > ICT SYSTEM ADMIN > UTILITIES > MODULE USAGE



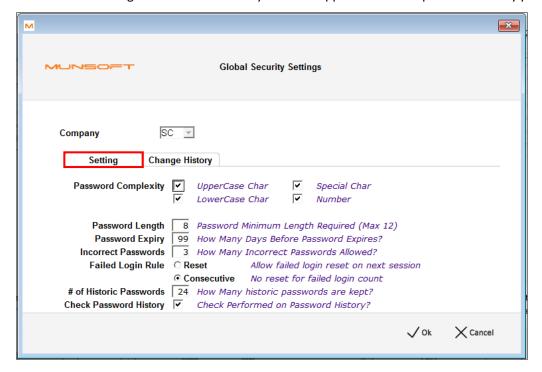
7.2. SYSTEM SECURITY SETTINGS

This screen will show you if the password parameters have been set according to minimum best practice standard.

Go to SUPERVISOR > ICT SYSTEM ADMIN > SECURITIES > SECURITY SETTINGS

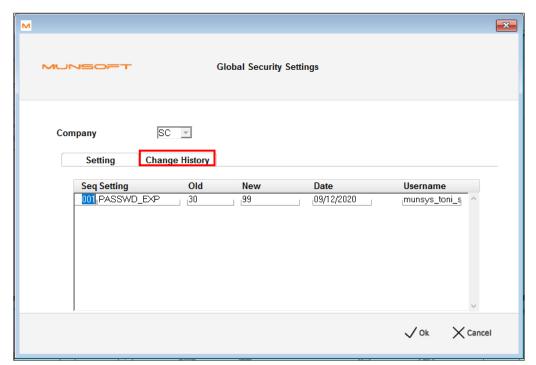
SETTINGS TAB

Ensure that the below configuration is in line with your site's approved and adopted ICT security policy.



CHANGE HISTORY TAB

This tab indicates an audit trail of password change.

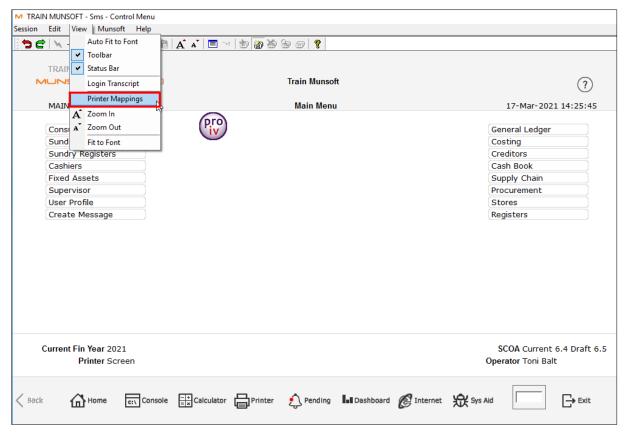


7.3. PRINTERS AND PRINTING

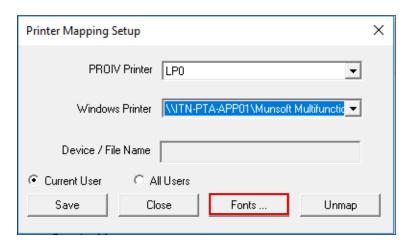
7.3.1. PRINTER MAPPINGS

LPO is the Local Printer (on desk or most used) which the user will use. The settings must be set up as follows for it to print correctly from the Munsoft System.

• In the Munsoft system, click on view, and then select printer mappings.



- PROIV Printer: Select LPO.
- **Windows Printer:** This is the printer name which is loaded onto a user's Windows profile which the user will print to mostly.
- Click on fonts.

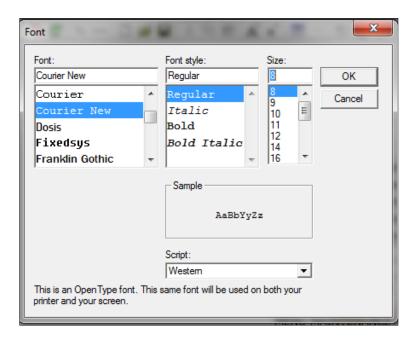


Font: Courier newFont Style: Regular

• Size: 8

• Script: Western

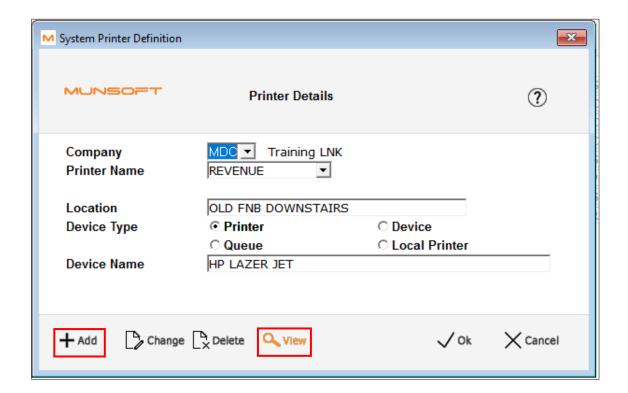
• When done, click "ok", "save" and close".



7.3.2. DEFINE NEW PRINTERS

Go to SUPERVISOR > ICT SYSTEM ADMIN > SECURITIES > DEFINE PRINTERS

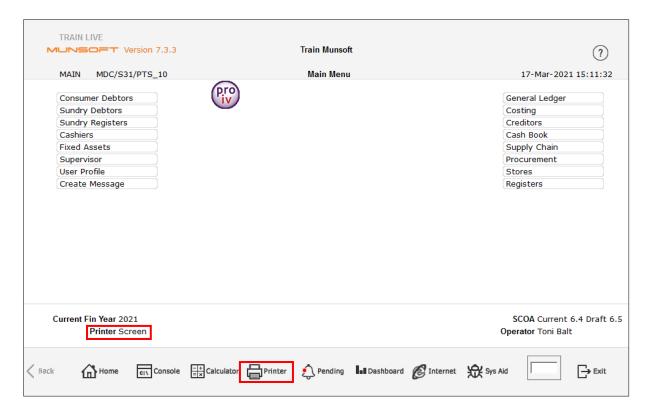
- To add a new printer, click on the "add" button.
- Company Name: This is MDC.
- **Printer Name:** Enter the new printer name.
- **Location:** This is a description name of where the printer is located.
- **Device Type:** This is either a printer, a device, cheque or local printer.
- **Device Name:** This is the device's name.
- Click "ok" to save.
- To view all printers in the system, click on "view". Then click on the *printer name* drop down.



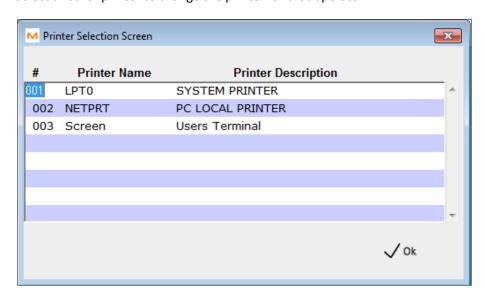
7.3.3. PRINTING OPTIONS

Users have the option to print to a *printer* or to *screen* (notepad).

- On the main screen, you can view which printer is select for an operator (in this instance it is *screen*).
- Click on the "printer" button, to view all active printers linked to the operator. Please refer to the operator maintenance section on how to link multiple printers to a specific operator.



- A screen will open, listing all the active printers for that user.
- Select another printer to change the printer for that operator.



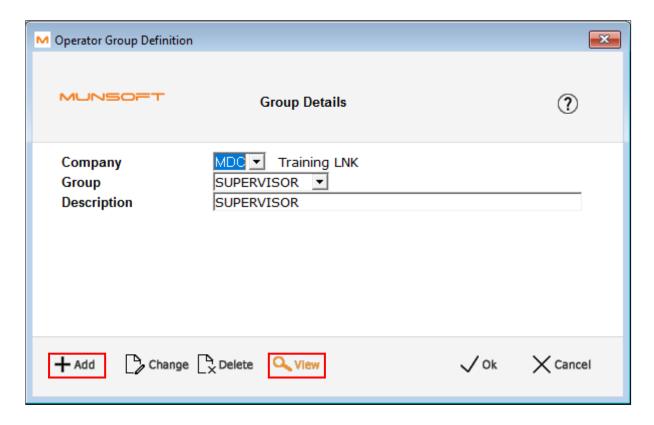
7.4. OPERATOR SETUP

7.4.1. OPERATOR GROUPS

This function is used to group or categorise users according to their function/departments or roles in the system/municipality.

Go to SUPERVISOR > ICT SYSTEM ADMIN > SECURITIES > OPERATOR GROUPS

- Click on "add" to add a new group to your system.
- **Group:** This is the new group's code.
- **Description:** This is a description for the new group.
- Click on "view" and then on the group drop down to view all groups already setup in your system.

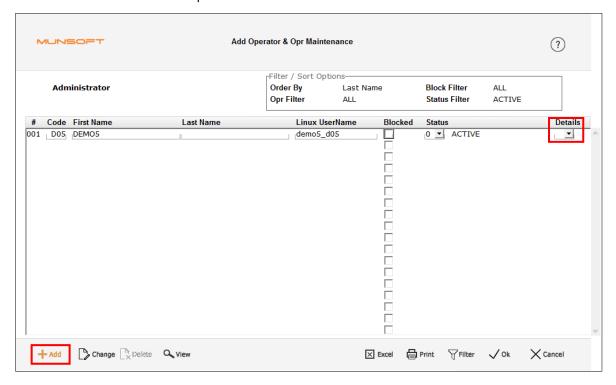


7.4.2. CREATING NEW OPERATORS

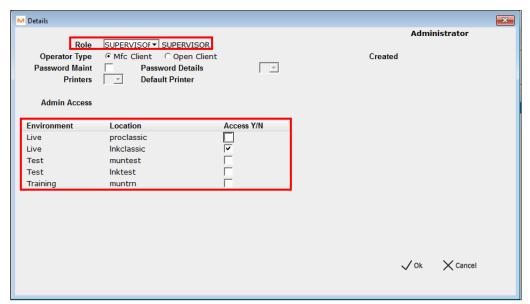
This screen is used to create new users.

Go to SUPERVISOR > ICT SYSTEM ADMIN > SECURITIES > CREATE NEW OPERATOR

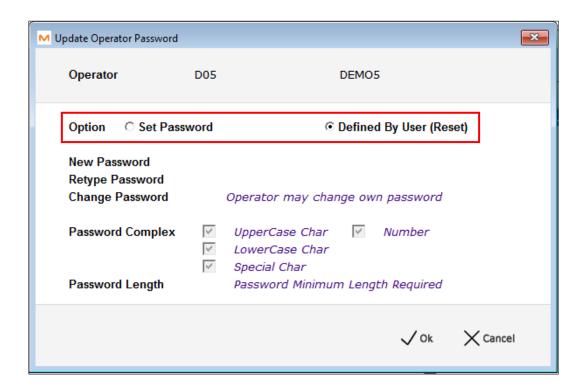
- Click on "add" if adding a new operator.
- Enter the new operator's **code**, first and last name.
- Enter past the **linux username.** This will automatically be created.
- **Blocked**: Tick or untick this box to either block or unblock an operator.
- Status: Change the status to active (0).
- Click on the "details" drop down.



- **Role:** Select the correct operator group for this operator.
- If your site has multiple environments, indicate which databases they would need access to.
- Click "ok".



- **Password Maintenance:** Set the user's password. The administrator can choose to define the password, or, when the user logs in again, will be prompted to enter a new password.
- Click "ok".

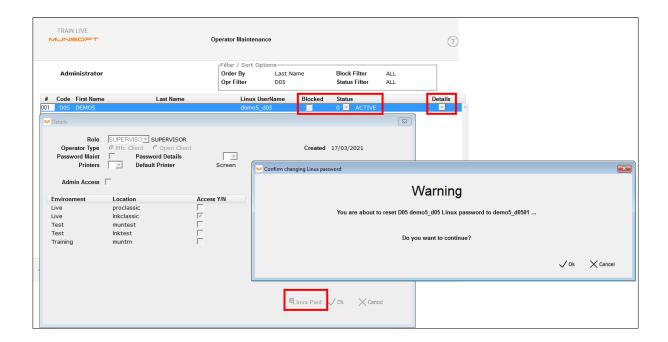


7.4.3. OPERATOR MAINTENANCE

This screen is used to change an operator's password/printers/status, to print a user status report, or to unblock a user.

Go to SUPERVISOR > ICT SYSTEM ADMIN > SECURITIES > OPERATOR MAINTENANCE

- Click on "filter" to search for a specific user.
- Block: Indicates if this user is blocked. Untick to unblock a user.
- Status: If applicable change an operator's status.
- **Details:** Reset an operator's password, link/unlink printers or change the environment(s) a user has access to.
- **Linux Password:** Change an operator's linux password.

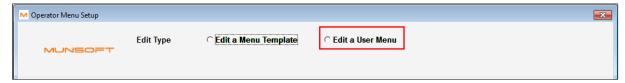


7.4.4. OPERATOR MENU SETUP

This feature is used to customize a user's menu. Use this function to assign a user access to specific menus (programs).

Go to SUPERVISOR > ICT SYSTEM ADMIN > SECURITIES > OPERATOR MENU SETUP

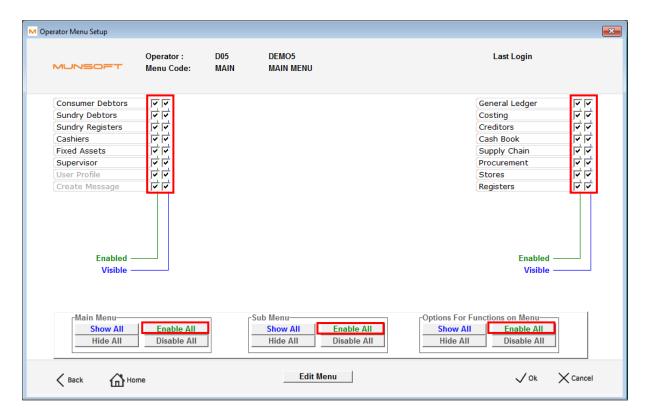
• Edit Type: Select the "edit a user menu" option.



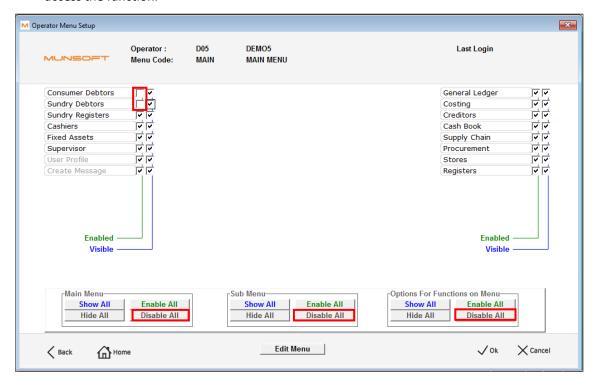
- Search for or enter the **operator's** code.
- Menu Code: Main.



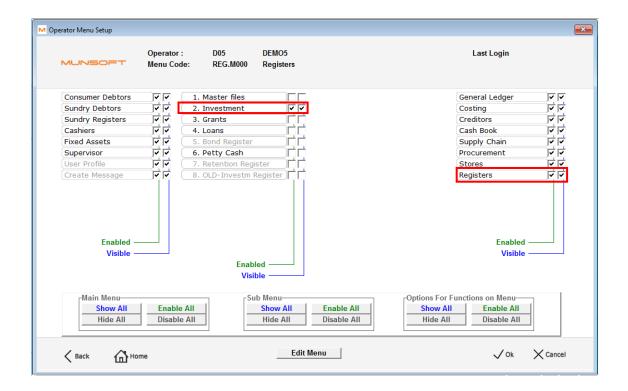
- To enable a menu/screen, make sure there are 2 ticks next to the menu/screen name.
- Use the "enable all" buttons to enable all menus/screens at once.

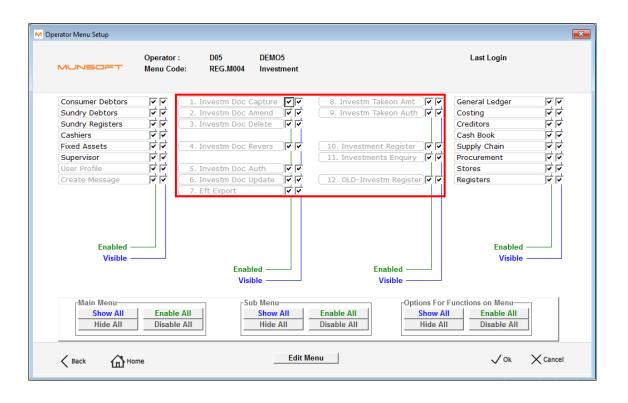


- To disable a menu/screen, remove the 1st tick next to the menu/screen name.
- Use the "disable all" buttons to disable all menus/screens at once.
- This will only grey out the menu. Which means the user will see the menu but will not be able to access the function.



• When enabling an entire module, click on the module and make sure that all relevant sub menus and sub-sub menus within this module are also activated for this user.



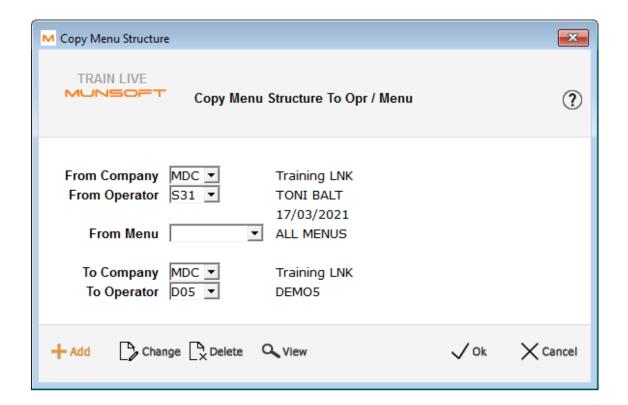


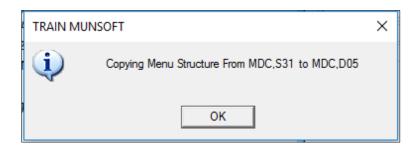
7.4.5. COPY OPERATOR STRUCTURE

Another way of assigning menu access to a specific user, is to copy the menu structure from an existing user to the new user.

Go to SUPERVISOR > ICT SYSTEM ADMIN > SECURITIES > COPY OPR STRUCTURE

- From Company: Enter MDC. Or click on the dropdown to select it.
- **From Operator**: Enter the operator code to copy the menu from or click on the dropdown to search for the operator.
- From Menu: Enter the table name or click on the dropdown to select from there. Hit 'enter' to copy all menus.
- **To Company**: Enter MDC. Or click on the dropdown to select it.
- **To Operator**: Enter or search the new operator's code.

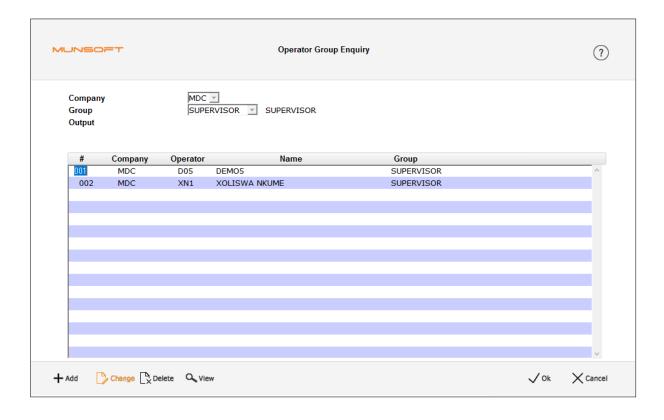




7.4.6. OPERATOR GROUP ENQUIRY

This screen is used to display user operators and the groups each user belongs to.

Go to SUPERVISOR > ICT SYSTEM ADMIN > SECURITIES > OPR GROUP ENQUIRY

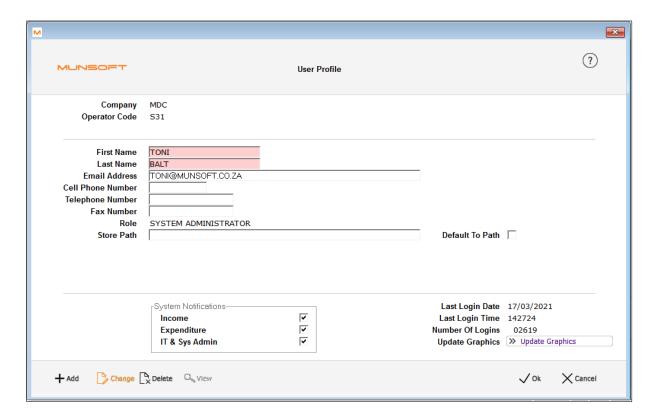


7.4.7. PROFILE SETUP

Once logged in to the system, ensure your profile is setup accordingly.



- Add personal information.
- **Email Address:** This email address will be used for contract management notifications.
- Role: This will be auto-populated as per the user setup.
- **Store Path:** Select the path where extracts will be saved. (It is best not to do this in case network paths are changed).



7.5. OPERATOR AUTHORISATION LEVELS AND DELEGATIONS

Operator authorisation levels must be set up before an operator can authorise transactions. And you may even specify up to what amount an operator can authorise. The system will also not allow you to add authorisation levels to an inactive user.

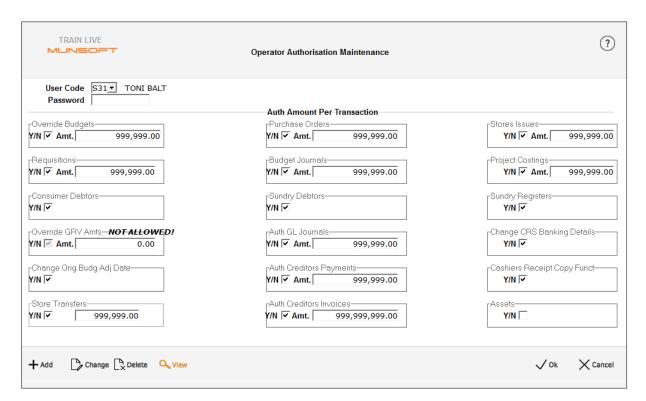
All approved forms must be filled after execution for review by auditor general.

CURRENT PROCESS FLOW

Below is the current way of assigning authorisation levels to a user. This process is set to be replaced with the new operator authorisation levels and delegations process flow.

Go to SUPERVISOR > ICT SYSTEM ADMIN > PARAMETERS > AUTHORISATION LEVELS

- Add authorisation levels according to the user's duties. Only tick what the user is allowed to do and enter the maximum value of the transactions/functions.
- **Password:** This will be the password required to override budget amounts.



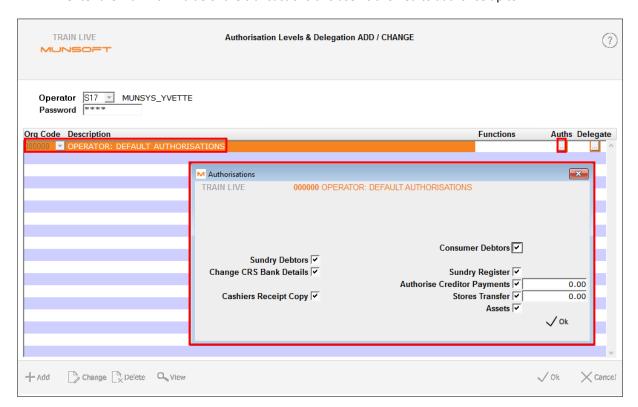
NEW PROCESS FLOW

In the new process flow, not only can you assign authorisation levels, but a user can also assign their authorisation rights to another user, should the user be out of the office and documents and transactions need authorisation.

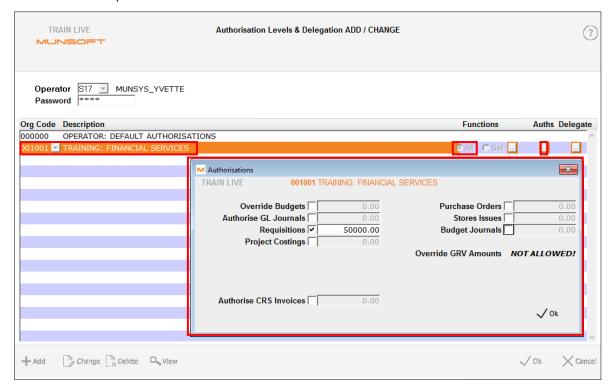
Please refer to the <u>organisational structure</u> section as this step is crucial before setting up the user authorisation levels.

Go to SUPERVISOR > ICT SYSTEM ADMIN > PARAMETERS > AUT LVL+DLG ADD/CHNG

- **Operator:** Enter the operator's code, else search for it using the drop down.
- **Password:** This will be the password required to override budget amounts.
- All users will get assigned the "Operator: Default Authorisations". Click on "Auths" to indicate which modules/functions this user can authorise transactions in. Only tick what the user is allowed to do and enter the maximum value of the transactions this user is allowed to authorise up to.



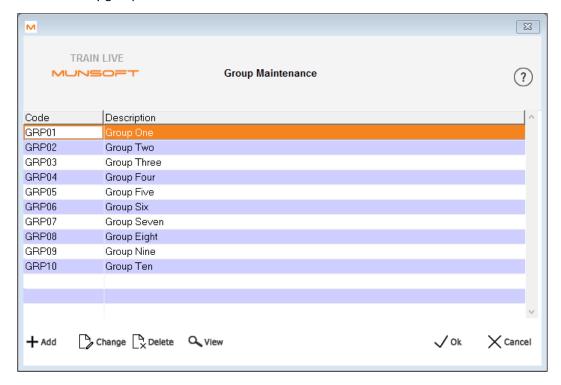
- A user may also be linked to multiple organisational structures.
- Click on "add" to add an org structure.
- If a user is allowed access to all functions with this org structure, select the "all" radio button.
- Click on "Auths" to indicate which modules/functions this user can authorise transactions in. Only tick what the user is allowed to do and enter the maximum value of the transactions this user is allowed to authorise up to.



If a user is only allowed access to **certain functions within an org structure**, then you may group functions together.

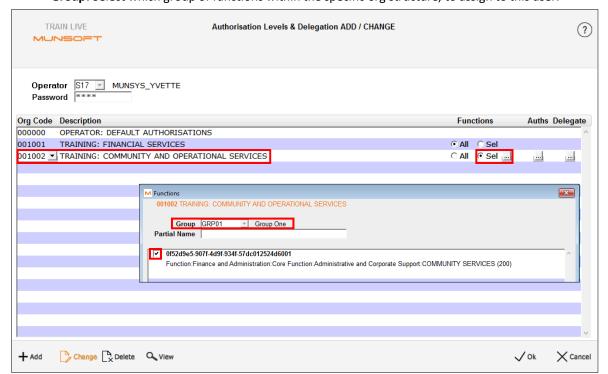
Go to SUPERVISOR > ICT SYSTEM ADMIN > PARAMETERS > GROUP MAINT

Add as many groups as needed.

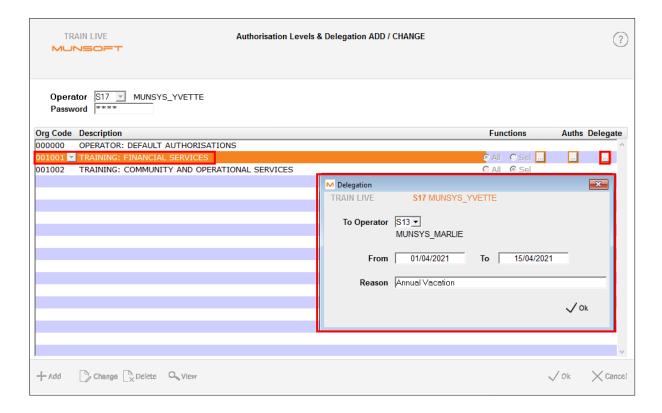


Go to SUPERVISOR > ICT SYSTEM ADMIN > PARAMETERS > AUT LVL+DLG ADD/CHNG

- Then select the "sel" drop down. Here you can, for a specific org structure, group functions into groups, and then assign a group to a user.
- **Group:** Select which group of functions within the specific org structure, to assign to this user.



- If a user needs to assign their user authorisation rights over to another user, then click on the "delegate" drop down.
- **To Operator:** This is the user who will be assigned the user authorisation rights.
- From and To: This is the from and to dates this user will be assigned the authorisation rights.
- **Reason:** This is the reason this operator is being assigned the authorisation rights.
- Once the end date is reached, all user rights will be revoked automatically.



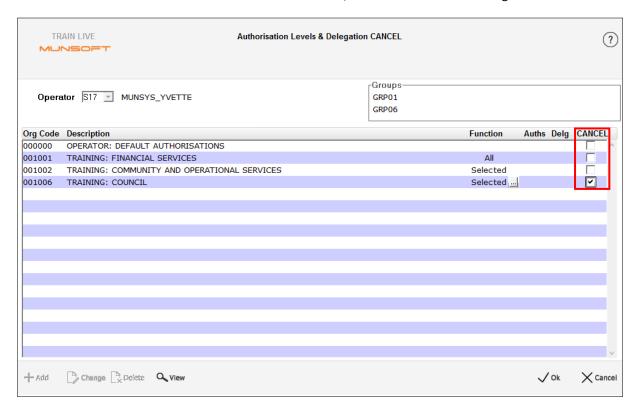
When a site is ready to switch over to the new user authorisation levels and delegations workflow, and all organisation structures have been setup, functions assigned to each org structure, and org structures assigned to each operator, then proceed to switch-over to the new workflow.

7.5.1. REVOKING USER AUTHORISAITION LEVELS AND DELEGATIONS

Use this function to remove any user authorisation rights that have been assigned to a user.

Go to SUPERVISOR > ICT SYSTEM ADMIN > PARAMETERS > AUT LVL+DLG CANCEL

- **Operator:** Enter the user operator code.
- Place a tick mark in the "cancel" block to remove/revoke the authorisation rights.



7.6. SECURITY AUDIT REPORTS

7.6.1. OPERATOR MOVEMENTS REPORT

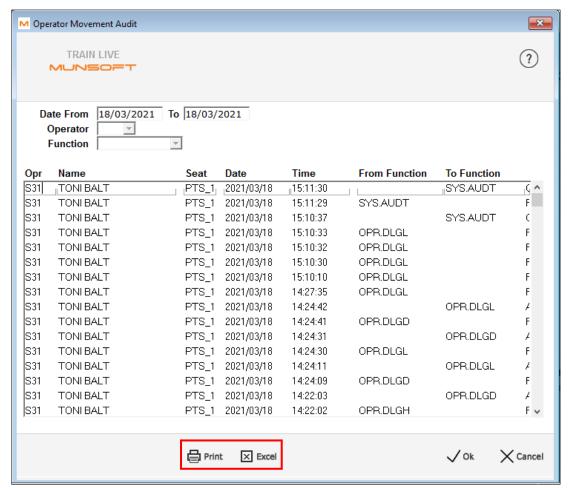
What menus did an Administrator Access?

- The implementation of this would involve a monthly print out of the Operator Movement Audit.
- This Report is just to ensure that an Administrator is not accessing what he/she is not supposed to be access.
- E.g. If an administrator was set to Inactive and he/she calls and asks for access to work on a certain menu, after the access form is approved and you grant access, you can then when done check their movement.
- If you notice something strange (Menu Access that was not requested) you may then go a step further and Audit the changes they made using the Operator Master File Audit.
- This Print out should be signed by the ICT Manager and Director to acknowledge & ensure that review/monitoring for user movement has been performed.

The Operator movement report can be used to view an operator's activity on the system by viewing the programs they went into.

Go to SUPERVISOR > ICT SYSTEM ADMIN > SECURITIES > OPR MOVEMENTS

- The date, operator and function fields can be used to filter your search. Else hit enter to select all records.
- Either export your results to excel or print to your selected printer.



• The results contain the operator code and name, the Linux 'seat', date, and time of the action taken on the menu. The from function and to function are the actual programs accessed.

Operator	Name	Seat	Date	Time	From Function	From Function Desc	To Function	To Function Desc
S31	TONI BALT	PTS_1	3/18/2021	15:11:30			SYS.AUDT	Operator Movement Audit
S31	TONI BALT	PTS_1	3/18/2021	15:11:29	SYS.AUDT	Operator Movement Audit		
S31	TONI BALT	PTS_1	3/18/2021	15:10:37			SYS.AUDT	Operator Movement Audit
S31	TONI BALT	PTS_1	3/18/2021	15:10:33	OPR.DLGL	Auth Levels & Delegation ENQUI		
S31	TONI BALT	PTS_1	3/18/2021	15:10:32	OPR.DLGL	Auth Levels & Delegation ENQUI		
S31	TONI BALT	PTS_1	3/18/2021	15:10:30	OPR.DLGL	Auth Levels & Delegation ENQUI		
S31	TONI BALT	PTS_1	3/18/2021	15:10:10	OPR.DLGL	Auth Levels & Delegation ENQUI		
S31	TONI BALT	PTS_1	3/18/2021	14:27:35	OPR.DLGL	Auth Levels & Delegation ENQUI		
S31	TONI BALT	PTS_1	3/18/2021	14:24:42			OPR.DLGL	Auth Levels & Delegation ENQUI
S31	TONI BALT	PTS_1	3/18/2021	14:24:41	OPR.DLGD	Auth Levels & Delegation CANCE		
S31	TONI BALT	PTS_1	3/18/2021	14:24:31			OPR.DLGD	Auth Levels & Delegation CANCE
S31	TONI BALT	PTS_1	3/18/2021	14:24:30	OPR.DLGL	Auth Levels & Delegation ENQUI		
S31	TONI BALT	PTS_1	3/18/2021	14:24:11			OPR.DLGL	Auth Levels & Delegation ENQUI

tmp_rpt11160_2 - Notepad File Edit Format View Help					
MDC SYS.AUDT Company: Training LNK	0pera	tor Movement	Audit		
Opr Name	Seat	Date	Time	From Function	To Function
S31 TONI BALT	PTS_1	2021/03/18	15:11:30		SYS.AUDT Operator Movement Audit
S31 TONI BALT	PTS_1	2021/03/18	15:11:29	SYS.AUDT Operator Movement Audit	
S31 TONI BALT	PTS_1	2021/03/18	15:10:37		SYS.AUDT Operator Movement Audit
S31 TONI BALT	PTS_1	2021/03/18	15:10:33	OPR.DLGL Auth Levels & Delegation ENQUI	
S31 TONI BALT	PTS_1	2021/03/18	15:10:32	OPR.DLGL Auth Levels & Delegation ENQUI	
S31 TONI BALT	PTS_1	2021/03/18	15:10:30	OPR.DLGL Auth Levels & Delegation ENQUI	
S31 TONI BALT	PTS_1	2021/03/18	15:10:10	OPR.DLGL Auth Levels & Delegation ENQUI	
S31 TONI BALT	PTS_1	2021/03/18	14:27:35	OPR.DLGL Auth Levels & Delegation ENQUI	
S31 TONI BALT	PTS_1	2021/03/18	14:24:42		OPR.DLGL Auth Levels & Delegation ENQUI
S31 TONI BALT	PTS_1	2021/03/18	14:24:41	OPR.DLGD Auth Levels & Delegation CANCE	
S31 TONI BALT	PTS_1	2021/03/18	14:24:31		OPR.DLGD Auth Levels & Delegation CANCE
S31 TONI BALT	PTS_1	2021/03/18	14:24:30	OPR.DLGL Auth Levels & Delegation ENQUI	
S31 TONI BALT	PTS_1	2021/03/18	14:24:11		OPR.DLGL Auth Levels & Delegation ENQUI

7.6.2. OPERATOR MASTER AUDIT REPORT

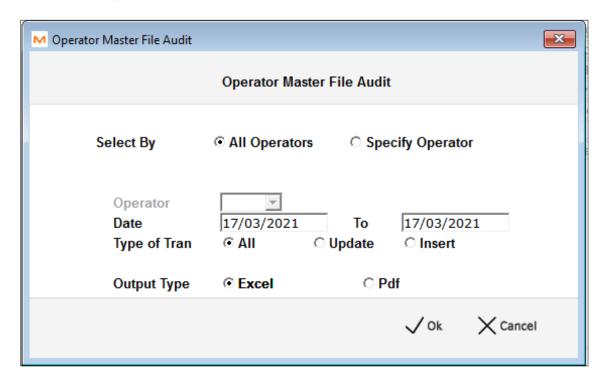
What changes did a user make?

The Operator Master Audit is used to report on the changes made to the **operator master file (login date, operator detail changes, password changes etc)**. The old value as well as the new value, the date and the operator's Linux username which performed the change is recorded on the audit database.

- The implementation of this would involve a monthly print out of the Operator Master File Audit Report.
- This Report is to ensure that changes made on the system are authorised changes, be it a change
 that needs a formal approval form or a change done according to user job function/day to day
 operations.
- This Print out should be signed by the ICT Manager and Director to acknowledge & ensure that review/monitoring for user changes has been performed and those changes that need an approved form have an approved form e.g. User Deletion, Addition, Menu Change etc.

Go to SUPERVISOR > ICT SYSTEM ADMIN > SECURITIES > OPR MASTER AUDIT

- Filter the results by a specific operator or by all operators.
- Further filter by a specific operator, a date range when the changes were performed and the type of change it could either be an update (change) or Insert (new info).
- Select to export the results to excel or PDF.



• Below is an example of the report you can expect from this screen.

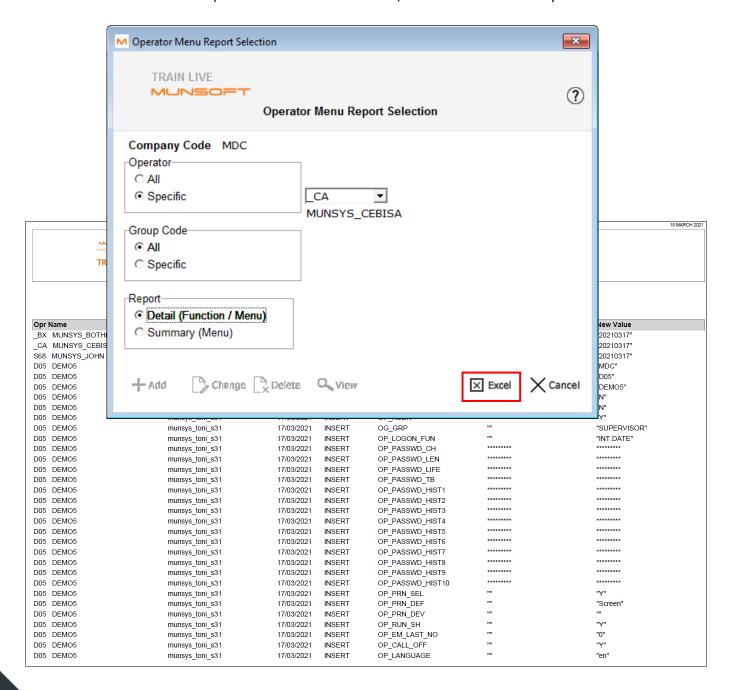
Operator Audit								
Operator	Name	Modify	Date	Type of Transaction	Column Name	Old Value	New Value	
_BX	MUNSYS_BOTHLALI	munsys_botlhalebx	3/17/2021	UPDATE	OP_LAST_LOGIN_DATE	20210316		20210317
_CA	MUNSYS_CEBISA	munsys_cebisaca	3/17/2021	UPDATE	OP_LAST_LOGIN_DATE	20210316		20210317
S68	MUNSYS_JOHN	munsys_john_s68	3/17/2021	UPDATE	OP_LAST_LOGIN_DATE	20210316		20210317
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_COMP		MDC	
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_OPR		D05	
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_NAME		DEMO5	
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_FN_CALL		N	
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_SUPP_BK		N	
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_AUDIT		Υ	
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OG_GRP		SUPERVISOR	
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_LOGON_FUN		INT.DATE	
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PASSWD_CH		Υ	
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PASSWD_LEN			8
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PASSWD_LIFE			99
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PASSWD_TB		N	
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PASSWD_HIST1			
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PASSWD_HIST2			
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PASSWD_HIST3			
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PASSWD_HIST4			
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PASSWD_HIST5			
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PASSWD_HIST6			
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PASSWD_HIST7			
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PASSWD_HIST8			
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PASSWD_HIST9			
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PASSWD_HIST10			
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PRN_SEL		Υ	
D05	DEMO5	munsys_toni_s31	3/17/2021	INSERT	OP_PRN_DEF		Screen	

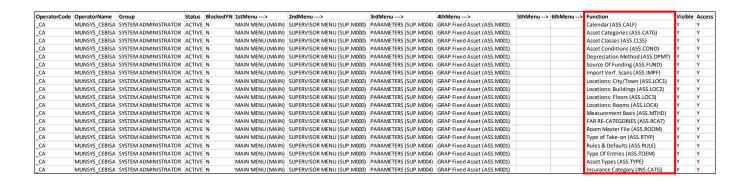
This report is used to print/extract user access rights on a month-to-month basis to ensure that each change is referenced to the extract.

- The implementation of this would involve a monthly print out of the Operator Menu Report.
- You would then check it against the previous month's print out.
- For each user with any changes you should then make sure that you have a formal request and approved form for the identified change.
- This printout should be signed by the ICT Manager and Director to acknowledge & ensure that review/monitoring for user access rights has been performed.

Go to SUPERVISOR > ICT SYSTEM ADMIN > SECURITIES > OPR MENU ACCESS

- Select a specific operator or all operators. Only non-support roles may be specified.
- Select a specific operator group or all operator groups.
- Extract a detailed report which includes the function/table name as it is in the system.



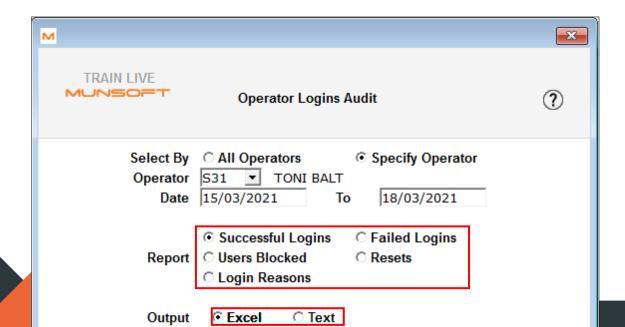


7.6.4. OPERATOR LOGINS REPORT

This menu allows you to check successful login of users, failed login attempts, password resets and users that have been blocked due to failed logins. The report will also list the IP address should the same user have logged in using another person's login details.

Go to SUPERVISOR > ICT SYSTEM ADMIN > SECURITIES > OPR LOGINS REPORT

- Select a specific operator or all operators.
- Select a specific date range.
- Then select a specific login report.



SUCCESSFUL LOG-INS

• This report will indicate all successful login details.

Company	Operator	Role	LinuxUser	LogONDate	LogONTime	LogOFFDate	LogOFFTime	IP Address	MachineName
Training LNK	S31 TONI BALT	SUPPORT	toni	20210318	12:36:59	N/A	N/A	192.168.0.110	MUN-JHB-TONI
Training LNK	S31 TONI BALT	SUPPORT	toni	20210318	12:16:35	N/A	N/A	192.168.0.110	MUN-JHB-TONI
Training LNK	S31 TONI BALT	SUPPORT	toni	20210318	11:04:32	N/A	N/A	192.168.0.110	MUN-JHB-TONI
Training LNK	S31 TONI BALT	SUPPORT	vuthlari.shingange	20210318	9:23:52	N/A	N/A	192.168.0.107	mun-jhb-vuthlari
Training LNK	S31 TONI BALT	SUPPORT	vuthlari.shingange	20210318	9:20:04	N/A	N/A	192.168.0.107	mun-jhb-vuthlari
Training LNK	S31 TONI BALT	SUPPORT	toni	20210317	17:01:12	N/A	N/A	192.168.0.107	MUN-JHB-TONI
Training LNK	S31 TONI BALT	SUPPORT	toni	20210317	16:52:56	N/A	N/A	192.168.0.107	MUN-JHB-TONI
Training LNK	S31 TONI BALT	SUPPORT	vuthlari.shingange	20210317	14:27:24	N/A	N/A	192.168.153.59	mun-jhb-vuthlari
Training LNK	S31 TONI BALT	SUPPORT	toni	20210317	12:35:52	20210317	12:35:53	192.168.0.107	MUN-JHB-TONI
Training LNK	S31 TONI BALT	SUPPORT	toni	20210317	11:15:23	N/A	N/A	192.168.0.107	MUN-JHB-TONI
Training LNK	S31 TONI BALT	SUPPORT	toni	20210317	10:52:04	N/A	N/A	192.168.0.107	MUN-JHB-TONI
Training LNK	S31 TONI BALT	SUPPORT	toni	20210317	10:44:29	N/A	N/A	192.168.0.107	MUN-JHB-TONI
Training LNK	S31 TONI BALT	SUPPORT	toni	20210317	10:38:14	N/A	N/A	192.168.0.107	MUN-JHB-TONI
Training LNK	S31 TONI BALT	SUPPORT	vuthlari.shingange	20210317	10:10:05	N/A	N/A	192.168.153.59	mun-jhb-vuthlari
Training LNK	S31 TONI BALT	SUPPORT	toni	20210317	8:42:35	N/A	N/A	192.168.0.107	MUN-JHB-TONI
Training LNK	S31 TONI BALT	SUPPORT	toni	20210316	13:35:15	N/A	N/A	192.168.153.37	MUN-JHB-TONI
Training LNK	S31 TONI BALT	SUPPORT	toni	20210316	9:09:38	N/A	N/A	192.168.153.37	MUN-JHB-TONI
Training LNK	S31 TONI BALT	SUPPORT	toni	20210315	14:51:12	20210315	15:28:36	192.168.153.37	MUN-JHB-TONI
Training LNK	S31 TONI BALT	SUPPORT	toni	20210315	9:10:16	20210315	14:50:41	192.168.153.37	MUN-JHB-TONI
Company	Operator	Role	#						
MDC	S31 TONI BALT	SUPPORT	19						

FAILED LOGON ATTEMPTS

• This being the logon violation report printout, it should be signed by the ICT Manager and Director to acknowledge & ensure that review/monitoring for user account lockout has been performed.

Company	Operator	Role	LinuxUser	LogONDate	LogONTime	IP Address	MachineName	Attempts
Training LNK	_BY MUNSYS_TEBOHO		teboho	20210318	9:21:34	192.168.153.28	MUN-JHB-TEBOHO	2
Training LNK	_BY MUNSYS_TEBOHO		teboho	20210318	9:21:27	192.168.153.28	MUN-JHB-TEBOHO	1
Training LNK	_BY MUNSYS_TEBOHO		teboho	20210302	12:04:20	192.168.153.38	MUN-JHB-TEBOHO	1
Training LNK	_BY MUNSYS_TEBOHO		teboho	20210302	11:27:03	192.168.153.38	MUN-JHB-TEBOHO	1
Company	Operator	Role	#					
MDC	_BY MUNSYS_TEBOHO		4					

LOGIN REASONS

• This report is used to view log-in reasons from Munsoft consultants logging into client sites. Refer to the <u>automated change management for support technicians</u> section.

LoginDate	LoginTime	AssignedTo	RequestedBy	RequestNo	ReadAndAcknowledged	MessageLine1	MessageLine2	NotesLine1	NotesLine2	NotesLine3	NotesLine4	NotesLine5	NotesLine6	NotesLine7	NotesLine8
20210311	163150	MUNSYS_VUTHLARI	MUNSYS_VUTHLARI	N/A	Υ	*AUTOMATIC ENTRY FOR SUPPORT LOGON*	Program Update								
20210311	153130	MUNSYS_VUTHLARI	MUNSYS_VUTHLARI		Υ	*AUTOMATIC ENTRY FOR SUPPORT LOGON*	Investigation								
20210311	150009	MUNSYS_VUTHLARI	MUNSYS_VUTHLARI	N/A	Υ	*AUTOMATIC ENTRY FOR SUPPORT LOGON*	Program Update								
20210311	141729	MUNSYS_VUTHLARI	MUNSYS_VUTHLARI		Υ	*AUTOMATIC ENTRY FOR SUPPORT LOGON*	Investigation								
20210311	105244	MUNSYS_VUTHLARI	MUNSYS_VUTHLARI		Υ	*AUTOMATIC ENTRY FOR SUPPORT LOGON*	Investigation								
20210311	92131	MUNSYS_VUTHLARI	MUNSYS_VUTHLARI	N/A	Υ	*AUTOMATIC ENTRY FOR SUPPORT LOGON*	Program Update								
20210311	80130	MUNSYS_VUTHLARI	MUNSYS_VUTHLARI		Υ	*AUTOMATIC ENTRY FOR SUPPORT LOGON*	Investigation								
20210310	141629	MUNSYS_VUTHLARI	MUNSYS_VUTHLARI		Υ	*AUTOMATIC ENTRY FOR SUPPORT LOGON*	Investigation								
20210310	100636	MUNSYS_VUTHLARI	MUNSYS_VUTHLARI	N/A	Υ	*AUTOMATIC ENTRY FOR SUPPORT LOGON*	Program Update								

BLOCKED USERS

- This report enables you to do pre-emptive maintenance, you know about a user status before the user requests for assistance on a password reset and unblocking for system access.
- Should Management need a report as to who is blocked from accessing the system, this report becomes sufficient, supported by another report being e.g., Active users report, or Failed login attempts report.

Company	Operator	Role	LinuxUser	LogONDate	LogONTime	IP Address	MachineName	Status As At 20210318
Training LNK	S28 MUNSYS_LUKE	SUPPORT	luke	20210310	16:13:08	10.201.100.32	MUN-JHB-LUKE	Un-Blocked
Training LNK	D04 DEMO4		Training41	20210301	14:16:32	192.168.153.78	MUN-JHB-TRAIN41	Un-Blocked
Training LNK	T01 TRAIN1	SUPPORT	john	20210217	17:05:41	192.168.0.111	MUN-JHB-JOHNY	Un-Blocked
Training LNK	T01 TRAIN1	SUPPORT	john	20210212	10:11:55	192.168.0.111	MUN-JHB-JOHNY	Un-Blocked
Training LNK	S67 MUNSYS_IVOR	SUPPORT	ivor	20210125	12:52:26	10.201.100.47	MUN-JHB-IVAR	Un-Blocked
Training LNK	T01 TRAIN1	SUPPORT	john	20210111	11:17:39	10.201.100.41	MUN-JHB-JOHNY	Un-Blocked
Company	Operator	Role	#					
MDC	D04 DEMO4		1					
MDC	S28 MUNSYS_LUKE	SUPPORT	1					
MDC	S67 MUNSYS_IVOR	SUPPORT	1					
MDC	T01 TRAIN1	SUPPORT	3					

• This report may be used to identify who has reset a user's password; the results may be used to audit against paperwork approving the reset if a reset was not performed by account owner.

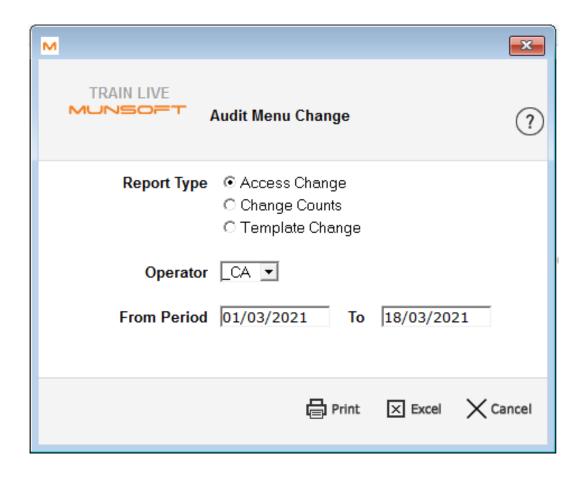
Company	Operator	Reset By	Date	Time	Ip Address	Machine Name	
Training LNK	'OIM IMTYAAZ	imtyaaz_0im	20210208	13:45:03	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'OME MUHAMMEND ESSACK	muhammend_0me	20210208	13:54:49	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'BUD BUDGET OFFICER	budget_bud	20210302	12:03:12	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'CIC VINCENT DUBE	vincent_cic	20210302	12:04:32	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'P01 PAKAMISA PK	pakamisa_p01	20210120	14:38:12	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'S67 MUNSYS_IVOR	munsys_ivor_s67	20210125	12:57:11	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'T01 TRAIN1	train1_t01	20210108	11:24:55	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'T01 TRAIN1	munsys_john_s68	20210111	11:18:15	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'T01 TRAIN1	train1_t01	20210210	8:51:02	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'T01 TRAIN1	munsys_john_s68	20210212	10:12:59	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'TSO TSO TSO	tso_tso	20210302	12:08:01	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'VUT MUNSYS_VEE SHINGANGE	munsys_john_s68	20210302	11:47:55	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'VUT MUNSYS_VEE SHINGANGE	munsys_john_s68	20210302	11:48:14	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'VUT MUNSYS_VEE SHINGANGE	munsys_vee_vut	20210302	11:49:49	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'ZEE ZANZAN	zanzan_zee	20210302	12:09:56	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'_AA MUNSYS_ARTHUR	munsys_arthuraa	20210224	11:02:18	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'_AM MUNSYS_VUTHLARI	munsys_vuthlariam	20210122	8:47:50	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'_BX MUNSYS_BOTHLALI	munsys_john_s68	20210302	9:20:58	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'_BX MUNSYS_BOTHLALI	munsys_botlhalebx	20210302	9:21:57	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'_BY MUNSYS_TEBOHO	munsys_tebohoby	20210302	9:32:52	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'_BZ MUNSYS_ZANELE	munsys_zanelebz	20210302	9:19:11	127.0.0.1	mun-demo-munsoft	UPDATE
Training LNK	'_CA MUNSYS_CEBISA	munsys_cebisaca	20210302	9:19:42	127.0.0.1	mun-demo-munsoft	UPDATE

7.6.5. OPERATOR MENU CHANGE REPORT

This report shows any changes that were done on an **Operator's menu access** as well as the Date and Time it was changed and the Operator responsible for the changes.

Go to SUPERVISOR > ICT SYSTEM ADMIN > SECURITIES > OPR MENU CHANGE

- **Report Type:** Select a report type.
- Specify an operator or hit enter to select all operators.
- Specify the period range



ACCESS CHANGE REPORT

ChangeCol	OldVal NewVal	ChangedBy	ChangeDateYYYYMMDD	ChangeTimeHH:MM:SS C	ChangeType	(M)enu/(P)rogram	AffectedUser	MenuName	MenuDesc	ProgramName	ProgramDesc
OR_VISIBLE_YN	Υ	munsys_john_s68	20210302	9:45:00 II	NSERT	(P)rogram	_CA_MUNSYS_CEBISA			CMS.CA01	Contract Category
OR_ACCESS_YN	Υ	munsys_john_s68	20210302	9:45:00 II	NSERT	(P)rogram	_CA_MUNSYS_CEBISA			CMS.CT01	Contract Type
OR_VISIBLE_YN	Υ	munsys_john_s68	20210302	9:45:00 II	NSERT	(P)rogram	_CA_MUNSYS_CEBISA			CMS.CT01	Contract Type
DR_ACCESS_YN	Y	munsys_john_s68	20210302	9:45:00 II	NSERT	(P)rogram	_CA_MUNSYS_CEBISA			DIS.GRPS	Distrib. Groups
OR_VISIBLE_YN	Υ	munsys_john_s68	20210302	9:45:00 II	NSERT	(P)rogram	_CA_MUNSYS_CEBISA			DIS.GRPS	Distrib. Groups
DR_ACCESS_YN	Υ	munsys_john_s68	20210302	9:45:00 II	NSERT	(P)rogram	_CA_MUNSYS_CEBISA			MSN.TYPS	Milestone Type
OR_VISIBLE_YN	Y	munsys_john_s68	20210302	9:45:00 II	NSERT	(P)rogram	_CA_MUNSYS_CEBISA			MSN.TYPS	Milestone Type
DR_ACCESS_YN	Y	munsys_john_s68	20210302	9:45:00 II	NSERT	(P)rogram	_CA_MUNSYS_CEBISA			MSN.PERF	Milestone Performance
OR_VISIBLE_YN	Υ	munsys_john_s68	20210302	9:45:00 II	NSERT	(P)rogram	_CA_MUNSYS_CEBISA			MSN.PERF	Milestone Performance
DR_ACCESS_YN	Υ	munsys_john_s68	20210302	9:45:00 II	NSERT	(M)enu	_CA_MUNSYS_CEBISA	SUP.M200	PARAMETE	RS	
OR_VISIBLE_YN	Υ	munsys_john_s68	20210302	9:45:00 II	NSERT	(M)enu	_CA_MUNSYS_CEBISA	SUP.M200	PARAMETE	RS	
DR_ACCESS_YN	Y	munsys_john_s68	20210302	9:44:59 II	NSERT	(P)rogram	_CA_MUNSYS_CEBISA			PRD.MOVS	Stock Movement Report
OR_VISIBLE_YN	Υ	munsys_john_s68	20210302	9:44:59 11	NSERT	(P)rogram	_CA_MUNSYS_CEBISA			PRD.MOVS	Stock Movement Report
DR_ACCESS_YN	Υ	munsys_john_s68	20210302	9:44:59 11	NSERT	(M)enu	_CA_MUNSYS_CEBISA	STK.M100	STORES		
OR_VISIBLE_YN	Υ	munsys_john_s68	20210302	9:44:59 11	NSERT	(M)enu	_CA_MUNSYS_CEBISA	STK.M100	STORES		
OR_ACCESS_YN	Υ	munsys_john_s68	20210302	9:44:59 11	NSERT	(P)rogram	_CA_MUNSYS_CEBISA			STK.ADJS	Stock Adjust - ADD
OR_VISIBLE_YN	Υ	munsys_john_s68	20210302	9:44:59 11	NSERT	(P)rogram	_CA_MUNSYS_CEBISA			STK.ADJS	Stock Adjust - ADD
DR_ACCESS_YN	Υ	munsys_john_s68	20210302	9:44:59 11	NSERT	(P)rogram	_CA_MUNSYS_CEBISA			STKsADJC	Stock Adjust - AMEND
OR_VISIBLE_YN	Y	munsys_john_s68	20210302	9:44:59 11	NSERT	(P)rogram	CA MUNSYS CEBISA			STKsADJC	Stock Adjust - AMEND

CHANGE COUNTS REPORT

This report determines the number of menu changes.

ChangeOperator	Changes	FromDate	ToDate
munsys_botlhalebx	166	20210302	20210316
munsys_cebisaca	118	20210316	20210316
munsys_john_s68	138	20210302	20210302
munsys_michael_s40	2059	20210311	20210311
munsys_tebohoby	68	20210302	20210302
munsys_toni_s31	204	20210316	20210317
munsys_zanelebz	88	20210316	20210316
zanzan_zee	96	20210302	20210302

TEMPLATE CHANGE REPORT

ChangeCol	OldVal	NewVal	ChangedBy	ChangeDateYYYYMMDD	ChangeTimeHH:MM:SS	ChangeType	MenuDescName
VM_NUMBER11	6		munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_NUMBER15	8		munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_NUMBER16	9	6	munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_NUMBER18	10	7	munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_NUMBER20	11	8	munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_NUMBER22	12	9	munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_NUMBER24	13	10	munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_NUMBER26		11	munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_NUMBER28	14	12	munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_NUMBER30	15	13	munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_DESC9	Import Budg Open Bals	Imp Budg Ctrl Flag	munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_DESC11	Convert Sage TB/GL		munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_DESC13	Imp Budg Ctrl Flag		munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_DESC15	G/L Item Summary		munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_DESC16	Create Budg Consol	Conversions	munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_DESC26		Budget Cash Flow	munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_DESC28	Budget Cash Flow	Caseware Batch	munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)
VM_EXIT_LINK9	Import Budg Open Bals (BLK.OPLS)	Imp Budg Ctrl Flag (BUD.IMCS)	munsys_michael_s40	20210311	22:46:31	UPDATE	Utilities (FIN.M003)

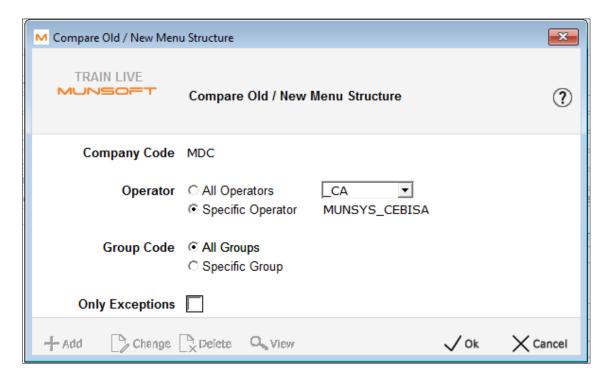
7.6.6. COMPARE MENU ACCESS

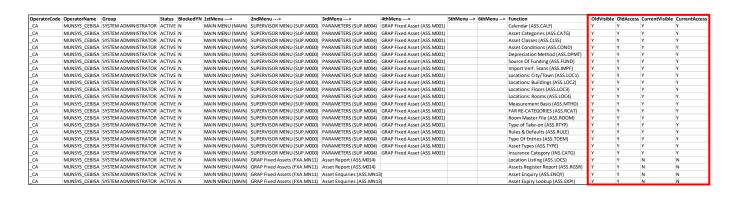
This report is used to compare user's old menu access/structure to the new menu access and structure. This report will also indicate function, user's menu accessibility and visibility. Please note that only non-supervisor users may be selected. This report is similar to the <u>operator menu access report</u>, in that it will include the current as well as the old menu access.

This menu can also be used to disable/enable menus or so show/hide menus.

Go to SUPERVISOR > ICT SYSTEM ADMIN > SECURITIES > COMPARE MENU ACCESS

- Operator: Filter by a specific user or select all operators.
- **Group Code:** Specify a group or select all groups.
- Only Exceptions: If this option is ticked, the user will only see menus that do not appear/ Inaccessible on the current structure.





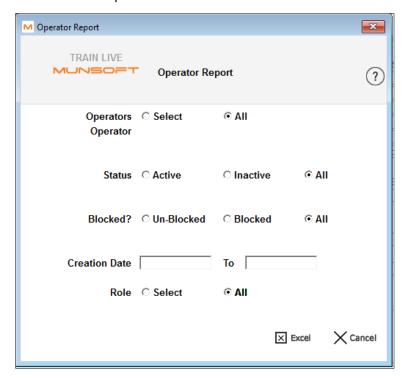
A user will also be able to view it as an enquiry on this screen. The system administrator can also assign menu access and menu visibility from this screen, which works the same as the operator menu setup.



7.6.7. OPERATOR REPORT

This report contains information regarding a user's log in time and date, status, operator group and language.

- Operators: Filter this report for all or a specific user.
- Status: Filter by Active, Inactive or all statuses.
- Blocked?: Filter by blocked or un-blocked users.
- Role: Filter by operator role or click "all" to select all operator roles.
- Creation Date: Filter further by the date a user was added to the system.
- Click on "excel" to see the report in excel.



OperatorCode	OperatorName	OperatorLanguage	Status	OperatorGroup	LastLoginDate YYYYMMDD	LastLoginTime HH:MM:SS	StatusChangeDate YYYYMMDD	StatusChangeTime HH:MM:SS	StatusChangeOperatorCode	StatusChangeOperatorName
T04	TRAIN4			SYSTEM ADMINISTRATOR	20200904			0	Q,	0 . 1
T10	TRAIN10	en	ACTIVE	SYSTEM ADMINISTRATOR	20200911	11:54:46				
00T	TEST USER	en	ACTIVE	SYSTEM ADMINISTRATOR						
WAS	WASEEM	en	ACTIVE	SYSTEM ADMINISTRATOR						
MUH	MAHAMMED	en	ACTIVE	SYSTEM ADMINISTRATOR						
CEO	CEO	en	ACTIVE	SYSTEM ADMINISTRATOR						
0IM	IMTYAAZ	en	ACTIVE	SYSTEM ADMINISTRATOR	20210208	13:45:07				
OME	MUHAMMEND ESSACK	en	ACTIVE	SYSTEM ADMINISTRATOR	20210208	13:54:52				
VUT	MUNSYS_VEE SHINGANGE	en	ACTIVE	SYSTEM ADMINISTRATOR	20210302	11:49:51				
CEE		en	INACTIVE							
BUD	BUDGET OFFICER	en	ACTIVE	SYSTEM ADMINISTRATOR	20210302	12:03:14				
CIC	VINCENT DUBE	en	ACTIVE	SYSTEM ADMINISTRATOR	20210302	12:04:34				
ZEE	ZANZAN	en	ACTIVE	SYSTEM ADMINISTRATOR	20210302	12:09:58				
TSO	TSO TSO	en	ACTIVE	SYSTEM ADMINISTRATOR	20210302	12:08:02				
T03	TRAIN3	en	ACTIVE	SYSTEM ADMINISTRATOR	20200904	8:24:36				
T06	TRAIN6	en	ACTIVE	SYSTEM ADMINISTRATOR	20200904	9:24:45				
T07	TRAIN7	en	ACTIVE	SYSTEM ADMINISTRATOR	20200903	14:41:03				
_BV	MUNSYS_CHRISTA		ACTIVE	SYSTEM ADMINISTRATOR						
S13	MUNSYS_MARLIE	en	ACTIVE	SYSTEM ADMINISTRATOR	20200902	14:57:11	20201007			
_AM	MUNSYS_VUTHLARI	en	ACTIVE	SYSTEM ADMINISTRATOR	20210318	7:58:19				
S08	MUNSYS_JEAN	en	ACTIVE	SYSTEM ADMINISTRATOR	20210311	8:19:49	20200204			
S09	MUNSYS_MANDLA	en	ACTIVE	CASHBOOK USERS	20210225	15:46:40	20200115			
S31	TONI BALT	en	ACTIVE	SYSTEM ADMINISTRATOR	20210318	12:36:59	20200811			

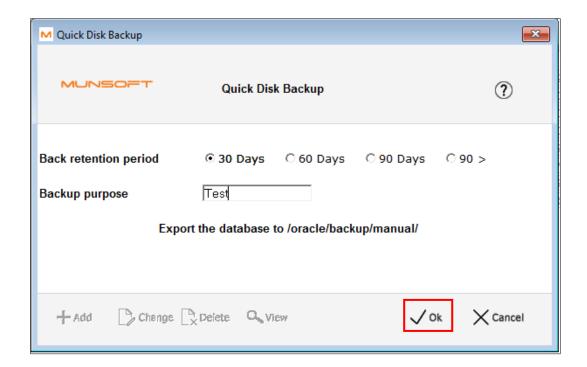
8.1. BACKUPS

A backup must be made before Billing and Month end. This backup is stored on the server for availability. This backup does not replace the Munsoft Backup & Disaster Recovery (DR) solution.

You are also able to indicate how long the backup must be stored on the server before it is deleted.

Go to SUPERVISOR > FIN SYSTEM ADMIN > REGULAR PROCEDURES > QUICK DISK BACKUP

- **Back Retention Period:** This is the number of days the backup must be stored for before it is deleted off the server.
- **Backup Purpose:** This is the reason for the backup being made.
- Click "ok".



• The Backup will now be performed, and the system will return to the main screen when it has been completed.



8.2. FUNCTIONS LINKED TO OPERATORS

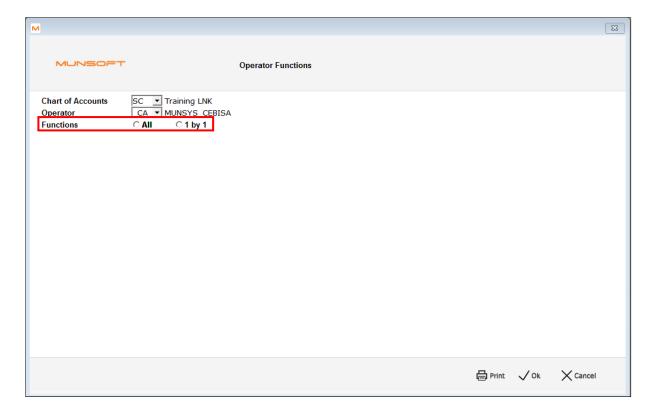
You can link all or only specific functions (departments) to a specific operator. This function might not be activated for all sites. If this is the case all operators will be able to see and transact against **any** function.

The system will not allow you to link functions to an inactive user.

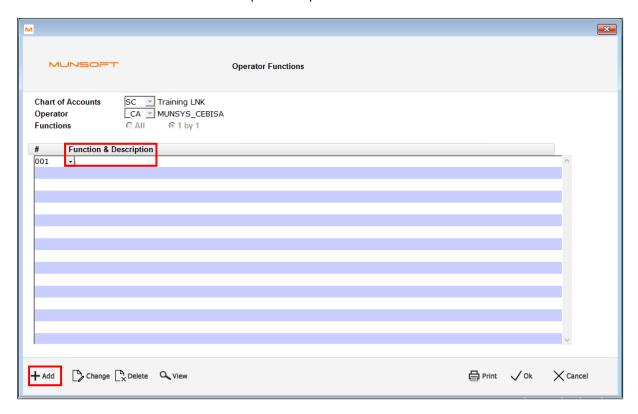
NB: Please note that this feature will fall away when a site decides to switch over to the new <u>operator</u> authorisation levels and delegations workflow.

Go to SUPERVISOR > FIN SYSTEM ADMIN > SECURITIES > OPR DEPARTMENT

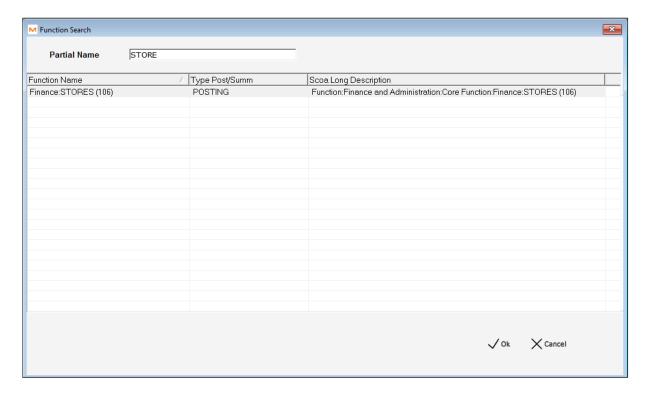
- Specify an operator.
- You can choose to link "all" functions to this operator, or to specify certain functions (1 by 1).



- If you choose to link certain functions to an operator, another screen will open.
- Click on "add".
- The next line item will be shown.
- Click on the "function and description" drop down.



• The function search screen will open up where you can now search for a specific function or hit "enter" to list all functions. Select the function and then click "ok".



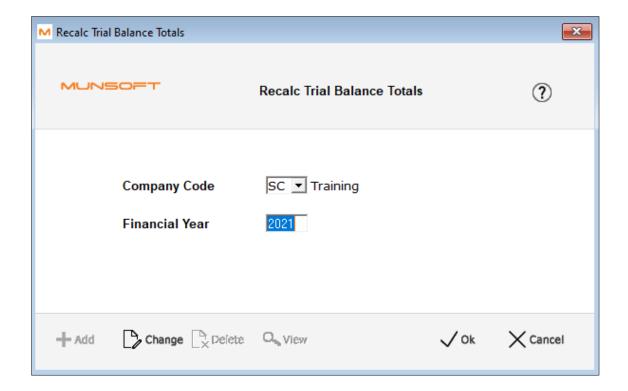
8.3. UTILITIES

8.3.1. RECALCULATE THE TRIAL BALANCE

This function allows a user to recalculate trial balances totals should there be an imbalance caused by miscalculations or omissions.

Go to SUPERVISOR > FIN SYSTEM ADMIN > UTILITIES > RECALC TRIAL BALANCE

• Financial Year: Enter the trial balance financial year and click 'OK'.

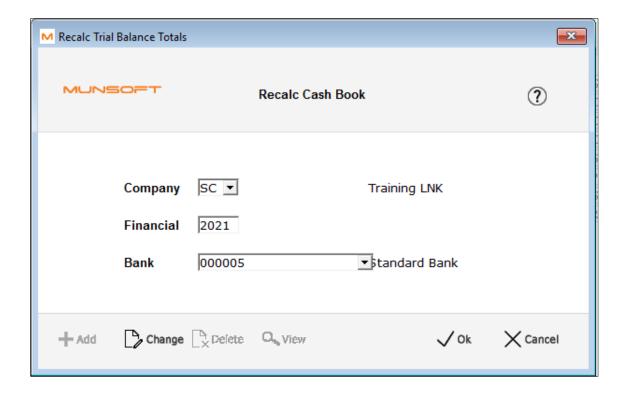


8.3.2. RECALCULATE THE CASH BOOK

This function allows a user to recalculate the cash book totals should there be an imbalance caused by miscalculation, omissions, or unposted transactions.

Go to SUPERVISOR > FIN SYSTEM ADMIN > UTILITIES > RECALC CASH BOOK

- **Financial:** Enter the financial year of the cash book concerned.
- **Bank:** Enter the bank code or click on the dropdown to see all available bank codes. This will include investments bank accounts.
- Click "ok".



8.3.3. CHECK GUIDS

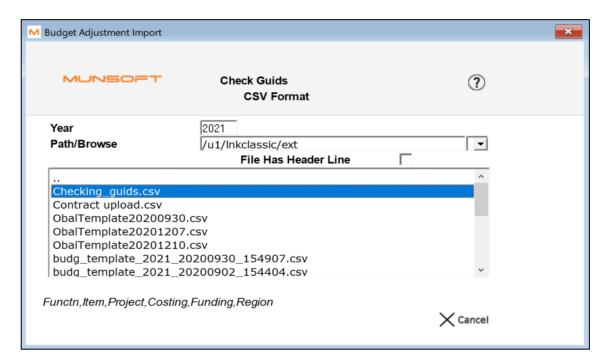
This function allows a user to check for invalid segment GUIDS on the current financial year or mSCOA chart after importing a file.

- Firstly, create an excel file.
- Add columns for Function, Item, Project, Costing, Funding, and Region. Enter guids for each segment in that order.
- Save the save as a CSV (comma delimited) format.



Go to SUPERVISOR > FIN SYSTEM ADMIN > UTILITIES > CHECK GUIDS

- Year: Enter the financial year according to the SCOA version chart (6.1, 6.2,6.3 or 6.4).
- Path/Browse: Click on the drop down to search for the file to import.
- Indicate if file being imported contains header lines.
- A user may also use the files previously imported. Browse on the files copied to the server, double click to select a file and then click 'Process'.



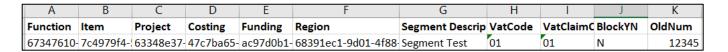


8.3.4. IMPORT SEGMENTS

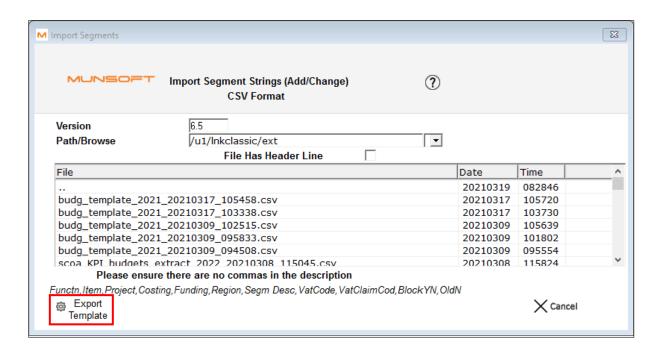
This function allows the user to upload new strings in bulk.

Go to SUPERVISOR > FIN SYSTEM ADMIN > UTILITIES > IMPORT SEGMENTS

- Click on the export template to extract the template/format to use.
- Populate the 6 segment columns in GUID format.
- The segment description field is free text.
- Vat Code: Can be any code as specified in the vat codes section.
- Vat Claimable Code: Enter the VAT claimable code applicable.
- Blocked YN: Enter either "Y" or "N".
- Old Number: Enter the old vote number if applicable.
- Save the file as CSV.



- Once the spreadsheet has been populated, can it be uploaded.
- **Version:** Indicate the mSCOA version for the segments being imported.
- Path/Browse: Search for the file to upload.
- Indicate if the file has any headers.
- Search for the file, double click on the file to be imported and click 'Process'.



8.3.5. BUDGET CONTROL FLAG

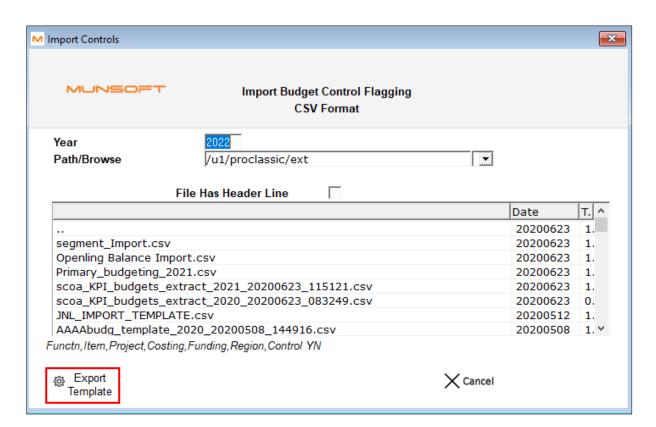
This function is used to import control accounts for budget. These segments will initially be imported with the budget. This function is only used to flag control accounts on the budget imported.

Go to SUPERVISOR > FIN SYSTEM ADMIN > UTILITIES > IMP BUDG CTRL FLAG

- Click on the export template to extract the template/format to use.
- Populate the 6 segment columns in GUID format.
- Control YN: Indicate whether this segment is a control by putting a "Y" or "N" if not a control.
- Only import segments to be flagged as controls.
- Save the file as CSV.

Functn	Item	Project	Costing	Funding	Region	Control YN

- Year: Indicate the budget year being imported.
- Path/Browse: Search for the file to upload.
- Indicate if the file contains header lines.
- Search for the file, double click on the file to be imported and click 'Process'.

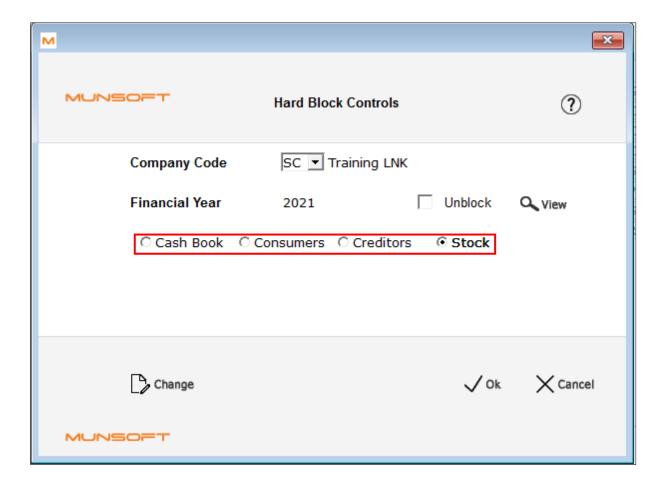


8.3.6. HARD BLOCK CONTROLS

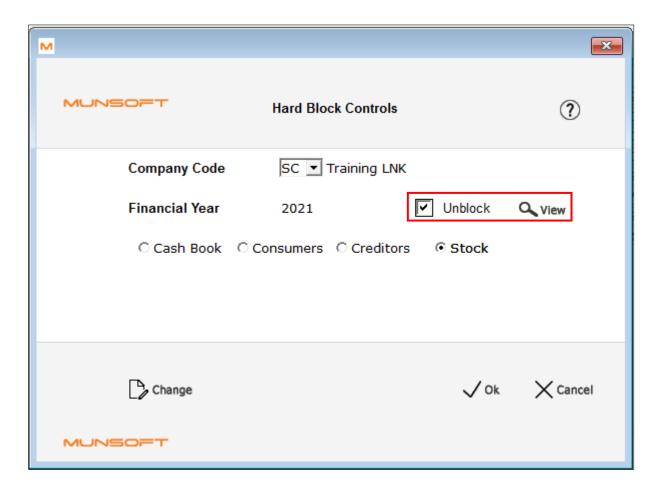
This function is used to block control accounts/segments per module. This is to prevent clients from transacting on these control accounts. Once the Control Account(s) for Consumers, Cash Book, Creditors and Stores have been blocked, the items will not be displayed on the Segment Search screen for Journals.

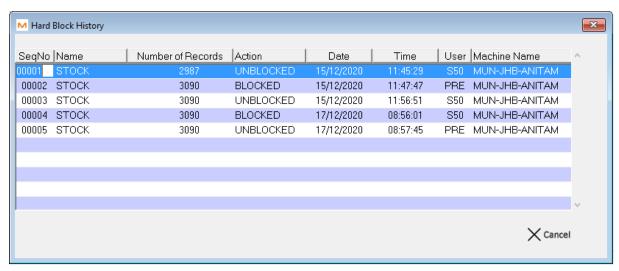
Go to SUPERVISOR > FIN SYSTEM ADMIN > UTILITIES > HARD BLOCK CONTROLS

- Select a specific module to hard block and then click "ok".
- When these controls accounts are blocked, only Munsoft Support staff will be able to unblock accounts that have been hard blocked.



- Select a specific module, and then tick the "unblock" box to unblock all blocked control accounts within the specified module.
- Click on a specific module and then click "view" to see all blocked and unblocked controls.



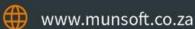


MUNSOFT

municipal financial software











LIMPOPO OFFICE

Office 10 90 Schoeman Street Polokwane Central Polokwane 0700



GAUTENG OFFICE

Building 17, Cycad House Constantia Office Park Cnr 14th Avenue & Hendrik Potgieter Street Weltevredenpark Roodepoort 1709



KWAZULU-NATAL OFFICE

Regus Business Centre 1st Floor Liberty Life Building 21 Aurora Drive Umhlanga Ridge 4301



WESTERN CAPE OFFICE

Regus Business Centre Colosseum Building Foyer 3, 1st Floor Century Way Century City Cape Town 7441