

25 March 2020

**OFFICE OF THE AGCEO**

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Dear customer

**Post Office operations in light of 21-day nation-wide lockdown**

The SA Post Office earlier communication regarding SAPO's measures with regard to Covid 19 refers; In light of the Government pronouncements of the 21-day nation-wide lockdown, the SA Post Office wishes to inform customers of the following changes to operations:

1. Mail sorting centers (Mail hubs, depots and office of exchanges) will be closed and all employees subjected to a lockdown. There will be no mail movement during this period.
2. SA Post Office branches that provide SASSA grants payments will remain open for the payment period thereafter close.
3. Also note that our contact point including the call center is not available during the lockdown period.

Regards

*Ivumile A. NONGOGO*

Ivumile Nongogo  
**ACTING GROUP CHIEF EXECUTIVE OFFICER**  
Date: 2020/03/18