

## AGENDA: MUNSOFT ICT FORUM

### THURSDAY, 19 JULY 2018

- 17:00 – 19:00 Arrival and Check-in at “The Venue Country Hotel”  
18:00 – 21:30 Dinner (served on the terrace or in the restaurant)

### FRIDAY, 20 JULY 2018

- 06:30 – 08:30 Breakfast (served on the terrace or in the restaurant)

#### Full Day Conference

- 08:30 – 09:00 Registration and Signing of Attendance Register  
09:00 – 09:30 Welcoming and Introduction  
09:30 – 10:45 Session 1: ICT Audits and User Access Management  
10:45 – 11:00 Morning Refreshment Break  
11:00 – 12:00 Session 2: Consumer Portal – eServices Evolution, DRaaS and ICT Governance  
12:00 – 12:15 Group Photo  
12:15 – 13:30 Lunch Break  
13:30 – 14:30 Session 3: Feedback from Munsoft clients with ICT Services
  - ☺ Thulamela
  - ☺ Makhado
  - ☺ Mbizana
  - ☺ Gert Sibande
- 14:30 – 15:00 Presenting Goodie Bag  
15:00 – 15:15 Afternoon Refreshment Break  
15:15 – 15:45 Session 4: Munsoft Release Management  
15:45 – 17:00 Session 5: Panel Q&A

#### Evening Session

- 18:00 – 21:30 Dinner (served on the terrace or in the restaurant)

### SATURDAY, 21 JULY 2018 – Fully funded by Munsoft

- 06:30 – 08:30 Breakfast (served on the terrace or in the restaurant)  
08:00 – 11:00 Game Drive at “The Lion and Safari Park”  
11:30 – 12:00 Gathering in Foyer  
12:00 Bus departs from “The Venue Country Hotel”  
13:30 – 18:00 Kaizer Chiefs vs. Mamelodi Sundowns Suite Ticket  
18:00 Bus departs from FNB Stadium  
19:30 – late Outside dinner at “The Venue Country Hotel”

### SUNDAY, 22 JULY 2018

- 06:30 – 10:00 Breakfast (served on the terrace or in the restaurant)  
10:00 Greeting and Departure from “The Venue Country Hotel”